



Maury Regional Medical Center Business Partner Survey

1. What would you say MRMC does well? _____

2. What would you say MRMC does not do well? _____

3. If you could change one thing about MRMC, what would you change? _____

4. What do you think MRMC is known for? _____

5. What do you think about the way MRMC handles interactions with suppliers/vendors? _____

6. Tell us how we can improve our processes. _____

Please use the following scale for rating Maury Regional Medical Center (MRMC) Supply Chain (SC) department performance:

1 = unsatisfactory, 2 = area for improvement, 3 = average, 4 = good, 5 = excellent

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| 1. The level of professionalism of the MRMC SC Management Group: | 1 2 3 4 5 |
| 2. The level of professionalism of the MRMC SC Staff: | 1 2 3 4 5 |
| 3. Accuracy of the MRMC SC Management Group: | 1 2 3 4 5 |
| 4. Accuracy of the MRMC SC Staff: | 1 2 3 4 5 |
| 5. Prompt response of the MRMC SC Management Group: | 1 2 3 4 5 |
| 6. Prompt response of the MRMC SC Staff: | 1 2 3 4 5 |
| 7. Knowledge and training of MRMC SC Management Group: | 1 2 3 4 5 |
| 8. Knowledge and training of MRMC SC Staff: | 1 2 3 4 5 |

Comments: _____