EMS receives Class A classification for operations in Maury and Lewis counties

Maury Regional Emergency Medical Services (MREMS) has been recognized as a Class A service by the Tennessee Office of Emergency Medical Services for its ambulance operations in Maury and Lewis counties, according to Maury Regional Health Chief Operating Officer Paul Betz.

“Our EMS team works diligently to provide an exceptional level of care to the communities that we serve. To receive classification as a Class A service is reflective of their commitment to providing advanced services to Maury and Lewis counties,” said Betz.

This classification is the result of an annual review of administrative practices, staffing and ambulance fleet inspection by the Tennessee Office of Emergency Medical Services, which recognizes six classifications for ground and air ambulance operations. Class A providers offer ambulance services in which advanced life support or special critical care capabilities are provided on 95 percent of emergency runs within the service area and are staffed to provide 24-hour operation.

Maury Regional Health accepts 15 Top Health System award

Maury Regional Health was presented with the 2017 Truven Health Analytics® 15 Top Health System award during the 100 Top Hospitals Summit in June. CEO Alan Watson is pictured (right) accepting the award from Truven Health Analytics President and CEO Mike Boswood. This is the fourth time that Maury Regional has been recognized as one of the top health systems in the nation. Celebrations will be held on June 30 and July 1 for employees, physicians and volunteers whose dedication to quality care resulted in the award. See the July issue of The VitaLink for coverage of the celebration events.

MRMC pharmacy study published in medical journal

An article highlighting a new allergy testing program developed by the Maury Regional Medical Center (MRMC) Pharmacy has been published in a peer-reviewed medical journal.

Zina Gugkaeva, PharmD, an infectious diseases pharmacist at MRMC, was the primary author of the article published in the Journal of Clinical Pharmacy and Therapeutics. Pharmacy students Joshua Crago from the University of Tennessee and Marina Yasnogorodsky from Lipscomb College of Pharmacy joined Gugkaeva to write the article titled “Next step in antibiotic stewardship: Pharmacist-provided penicillin allergy testing.”

The article, published in the journal’s June edition, describes the process used to establish a pharmacist-provided penicillin allergy testing service at MRMC and the resulting impact on patient care. The study concluded that penicillin allergy testing conducted by pharmacists permitted optimized antibiotic treatment and expedited discharges.

The penicillin allergy testing program at MRMC was a winner of the 2016 Leadership Excellence Awards in Pharmacy sponsored by Baxter International.
Binkley elected ASHP delegate

MRMC Administrative Director of Pharmacy Jeff Binkley, PharmD, is representing pharmacy professionals across Tennessee as a delegate to a national organization.

Binkley was elected a 2017 delegate for Tennessee in the House of Delegates for the American Society of Health-System Pharmacists (ASHP). Each year, ASHP members elect 163 delegates who debate, amend and approve professional policies. Delegates collect input from and provide feedback to members in their states. The ASHP House of Delegates held its summer meeting in June in Minneapolis, Minnesota.

Binkley, who has worked at MRMC for 12 years, also serves as an assistant clinical professor at the University of Tennessee College of Pharmacy and Lipscomb University College of Pharmacy. He currently serves as co-chair for the Pharmacist’s Coalition for the Tennessee Hospital Association. The coalition is focused on improving medication safety for patients across the State of Tennessee.

Physicians join medical staff

LINDA P. MONROE, M.D., a specialist in internal medicine associated with Maury Regional Medical Group Primary Care in Mt. Pleasant, has rejoined the medical staff.

Dr. Monroe received her medical degree from the University of Mississippi School of Medicine in Jackson, Mississippi. She completed an internship and residency in internal medicine at the University of Tennessee in Chattanooga, Tennessee. Dr. Monroe is board certified in internal medicine.

Maury Regional Medical Group Primary Care in Mt. Pleasant is located at 200 South Cross Bridges Road. For more information, call 931.379.5821 or visit MauryRegional.com.

AMY VERTREES, M.D., a specialist in general surgery associated with Maury Regional Medical Group Surgery, has joined the medical staff at MRMC.

Dr. Vertrees received her medical degree from the Uniformed Services University of Health Sciences in Bethesda, Maryland. She completed an internship and residency in general surgery at Walter Reed Army Medical Center in Washington, D.C. and served on combat tours to Afghanistan and Iraq. Dr. Vertrees is board certified in general surgery.

Maury Regional Medical Group Surgery is located in suite 603 of the Medical Office Building at 1222 Trotwood Avenue in Columbia. For more information, call 931.381.9338 or visit MauryRegional.com.
**Organizational Announcements—**

**Mameli named pharmacy director at MRMC**

ANDY MAMELI, PharmD, has been named director of pharmacy at MRMC, according to Administrative Director Jeff Binkley. Mameli will be responsible for managing all clinical, distributive, technical, financial and quality aspects for the department and serve as the pharmacist-in-charge as designated by the Tennessee Board of Pharmacy.

Mameli holds a doctor of pharmacy degree from the Harrison School of Pharmacy at Auburn University in Auburn, Alabama. He completed his general pharmacy practice residency at Huntsville Hospital in Huntsville, Alabama. Since 2014, he has worked at Huntsville Hospital as a unit-based pharmacist and most recently as a pharmacist lead. He is certified in pharmacotherapy and is a member of the American Society of Health-System Pharmacists.

“We are thrilled to add Andy to our pharmacy team. We look forward to his leadership in advancing pharmacy practice at Maury Regional,” said Binkley.

**Tresch to lead People Development**

DAVID TRESCH has joined MRMC as director of people development. In this role, he will lead initiatives of People Development, provide leadership in the areas of nonclinical training, leadership development and succession planning.

Tresch has 20 years of experience in training and development for organizations, most recently serving as training and development director for Compassus Healthcare in Brentwood. He holds a bachelor’s degree in health education from the University of North Carolina. He holds certifications in global leadership development and process improvement and has presented internationally on leadership topics.

“David is a seasoned training and development leader. We are pleased to welcome him to the medical center,” said Chief Human Resources Officer Kaye Brewer.

**Home Services selected to lead webinar**

Maury Regional Home Services Director Rosemary Edmonds, RN, BSN, and Rehabilitation Manager Debbie Becker, PT, were presenters during a recent webinar offered through the Centers for Medicare and Medicaid Services.

The two presented “Improving Performance with Pain: OASIS and HHCAHPS Measures” on June 1. The webinar discussed strategies that home health agencies can use to make improvements in the number of patients whose pain interferes with regular activity. The program was part of CMS’s Home Health Value-Based Purchasing program.

Maury Regional Home Services was chosen by CMS to present due to the agency’s patient outcomes in this measure.
Maury Regional Health employees reaching service milestones in 2017 were recognized with service awards this spring. Pictured are those who attended events hosted by MRMC, Marshall Medical Center and Wayne Medical Center. Maury Regional Medical Group (MRMG) hosted its service awards event on June 27. See the July edition of The VitaLink for photos of MRMG award recipients.

Maury Regional Medical Center

MRMC held its annual Service Awards Banquet on May 11, honoring 260 employees who have provided 3,465 years of service.

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Pictured (seated, l-r) are Tiffany Robnett, Kelly Nabors, Kimberly Christian, Amanda Pitts, Sonja Fernandez, Jillian Nixon, Julianne Thomason, Carolyn Womack, Rose Embler; (standing) Cindy Short, Ronny Bratton, Jeanae Whitmore, Lee Ann Burney, Selena Morgan, April Mobbs, Jeff Leonard, Paul Betz, Carla Rogers and CEO Alan Watson.

Pictured (seated, l-r) are Terri Nelson, Michelle Jett, Ava Rodriguez, Latoya Burkeen, Tammy Stokes; (standing) Jay Wing, David Kelley, Chris Courtney, Sandy Studebaker, Shelli Woody, Bob Vogel, Jamie Casteel, Devona Duke, Christi Beck, Kristen Wayne, Amanda Schatz, Jeff Pierce and Watson.

Pictured (seated, l-r) are Robin Graves, Barb Beeson, Sheila Springer, Debra Pinkleton, Jessica Bytwerk, Shannon Bennett; (standing) Talitha Harris, Lamonica Houston, Watson, Jason Hanes and Stephanie Redding.

Pictured (l-r) are Christie Troutman, Jennifer Murks, Watson and April Frazier.

Pictured (l-r) are Robin Thomas, Watson and Sandy Lara.

Pictured (l-r) are Christie Troutman, Jennifer Murks, Watson and April Frazier.

Pictured (l-r) are Pam Williams, Sue Hodge, Watson, Cheryl Morrison and Melinda Fleming.

Pictured (l-r) are Jean Thurman, Patricia Lentz, Debbie Webster, Watson, Bertha Cathey and Ricky Holt.

(Continued on next page)
Marshall Medical Center

Marshall Medical Center (MMC) presented service awards during an event on May 9. The event honored 24 employees who have provided 305 years of service.

Wayne Medical Center

Wayne Medical Center (WMC) held its annual Service Awards Banquet on May 18 honoring 22 employees who have provided 235 years of service.
Retirees Honored

CONNIE DEMUMBREUM retired on May 27. She was a registered nurse on Cardiovascular Stepdown and worked at MRMC for 26 years. “Connie was an exceptional nurse and provided great leadership for our team in her role as a charge nurse. We wish her a wonderful retirement,” said Nurse Manager Lisa Chambers.

DOLLIE GRAY, an associate in Environmental Services, retired on June 2. She had worked at MRMC since 2004.

KAY RUNIONS, an associate in Environmental Services, retired on May 25. She had worked at MRMC for more than 17 years. “Dollie and Kay were veteran employees of our department and both will be greatly missed. Although unique in their personalities, both were a vital part of our patient area cleaning teams and provided services throughout the medical center. They each worked in almost every patient care setting at some point in their careers. We wish them the very best as they embark on this exciting part of their journey,” said Environmental Services Director Mike Short.

TEDDY WALLIN, a clinical staff pharmacist at MRMC, retired on May 19. He provided more than 15 years of service to the medical center. “We have often benefitted from Teddy’s long experience as a pharmacist. We will miss his expertise and his humor, always giving us a smile,” said Administrative Director Jeff Binkley.

BARBARA WEAVER, a certified pharmacy technician at MRMC, retired on May 3. She worked at the medical center for 21 years. “We are so grateful to Barbara for her years of dedication both to Maury Regional and to the pharmacy. We will miss her greatly,” said Administrative Director Jeff Binkley.

PAM WHITEHEAD retired from Marshall Medical Center on May 5. She was a medical records analyst in Health Information Management and provided more than 15 years of service. “Pam was a loyal and dedicated employee and it was my pleasure to be her supervisor. I am excited for her and hope she will be able to enjoy many years of a happy retirement as she well deserves,” said Supervisor Bethany Whitson.

The Maury Regional Health Care Foundation recently funded a request for $16,000 to provide naloxone to first responders in the region. Naloxone is a medication that reverses an overdose by blocking the effects of opioids, a class of drugs that include illegal substances such as heroin as well as prescription pain relievers such as oxycodone, hydrocodone and morphine.

According to the Centers for Disease Control and Prevention, more than three out of five overdose deaths involve an opioid. Tennessee ranks second in the U.S. for the rate of opioid pain relievers sold per person.

According to Foundation Executive Director Joe Kilgore, the funding will provide naloxone to law enforcement agencies, emergency management and fire departments in the region, enabling first responders to administer the medication in an effort to reverse an opioid overdose. It continues a program that the Maury Regional Population Health Department launched in 2016 with grant funding. During the first year of the program, the use of naloxone by regional first responders resulted in 27 successful overdose reversals.

“The goal is to save lives by reducing overdoses and providing families more time to intervene and seek the resources they need to treat the addiction,” said Kilgore.

Population Health Director Jill Gaddes (center) is pictured delivering the medication to Columbia Police Department. Pictured (l-r) are Officer Marc Jett, Officer Sarah Howell, Lt. James Shannon, Gaddes, Chief Tim Potts, Sgt. Jeremy Haywood and Captain Jeremy Alsup.
**July Calendar of Events**

**July 6**  
GRIEF SUPPORT GROUP: noon, Marshall Medical Center, call 359.6241

**July 8**  
EXPECTANT PARENT CLASS – UNDERSTANDING BIRTH: 9 a.m.-3 p.m., call 490.7046

**July 10**  
NEW EMPLOYEE ORIENTATION: 8 a.m., call 381.1111, ext. 2334

**July 11**  
COPING WITH CANCER: 2 p.m., Cancer Center, call 490.7192

**July 11**  
CELIAC SUPPORT GROUP: 5 p.m., First Floor Conf. Room, call 381.1111, ext. 1275

**July 11**  
GRIEF SUPPORT GROUP: 5:30, Chapel, call 540.4243

**July 14**  
BREASTFEEDING SUPPORT GROUP: 1 p.m., Annex, call 490.7074

**July 15**  
EXPECTANT PARENT CLASS – NEWBORN CARE: 9 a.m., call 490.7046

**July 15**  
EXPECTANT PARENT CLASS – INFANT CPR: 12 p.m., call 490.7046

**July 18**  
BLOOD DRIVE: 7 a.m.-5 p.m., Auxiliary Conf. Room, call 840.4446

**July 19**  
FREE BLOOD PRESSURE CHECK: 9:30 a.m., Columbia Senior Center, call 490.4600

**July 20**  
FREE BLOOD PRESSURE CHECK: 9:30 a.m., Hohenwald Senior Center, call 490.4600

**July 22**  
EXPECTANT PARENT CLASS – JUST FOR SIBLINGS: 9 a.m., call 490.7046

**July 24**  
EXPECTANT PARENT CLASS – BREASTFEEDING: 7 p.m., call 490.7046

**July 25**  
BREASTFEEDING SUPPORT GROUP: 6 p.m., Annex, call 490.7074

**July 27**  
OSTOMY SUPPORT GROUP: 10 a.m., First Floor Conf. Room, call 698.7438

**July 27**  
STROKE SUPPORT GROUP: 6 p.m., Annex, call 840.4446

**July 31**  
NEW EMPLOYEE ORIENTATION: 8 a.m., call 381.1111, ext. 2334

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**Infor Employee Space**

Infor, the new HR/Payroll system is now live. You are encouraged to log in from the intranet by clicking on Self-Serve and then the Infor/HR Payroll link under Employee Resources.

Your Employee Space is where you can make online changes to your home address, phone number, emergency contacts, benefits elections/beneficiaries/dependents and W-4 information. In addition, the desktop area of the Employee Space will have useful links such as Kronos, job postings/applications for internal transfers, electronic pay check details, Lincoln Financial Retirement Plan, People Development Academy and the benefits annual open enrollment portal.

An Employee Space user guide can be found on the intranet under Departments/Human Resources/Resources/Employee Space User Guide. The User Guide will walk you through various Infor functions. Give it a try and contact Human Resources if there are any questions.

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**Employee Engagement Survey: Next Steps**

Thank you to those who completed the employee engagement survey. Your feedback will help us identify areas of strength throughout the organization and determine opportunities for improvement. Your responses will assist in improving the employee experience at Maury Regional Health.
KUDOS FOR CAREGIVERS

Christy Armstrong
Dr. Caleb Barr
Sherry Belew
Brohnwyn Bennett
Debbie Bradford
Dr. Larry Britt
Ryan Brown
Lisa Butler
Jenny Canups
Dr. Mark Cobb
Tyler Cole
Natalie Counts
Dr. John Coursey
Diane Davis
Dr. Karen Davis
Kim Dickerson
Tony Dreher
Dr. Sarah Essary
Dr. Nicole Falls
Dr. Teresa Ferguson
Jamie Fisher
Jackie Flynn
Daniela Frazier
Dr. Shawn Gentry
Ashley Georges
Susan Gibson
Candy Giles
Emmalee Gobble
Talitha Harris
Lindsey Himes
Dr. Mark Hinson
Jennifer Hirst
Tammy Howell
Samantha Jenkins
Savanna Jenkins
Tara Johnson
Dr. Justin Kropf
Dr. Bryan Kurtz
Carla LaFond
Marie Lanham
Sherry Ledbetter
Olivia Lovett
Janis MacDonald
Dr. Carrie Marchman
Dr. Robert McClure
Dacia McEvers
Dr. Thomas Mitchell
Dr. Chad Moss
Dr. Nilay Patel
Dr. April Peal
Dr. Michael Pelletier
Dr. Thang Phan
Dr. Lisa Phillips
Risa Pitts
Dr. Gabe Polk
Roy Prentice
Dr. Erion Qamirani
Dr. Srikar Reddy
Flamonte Roberts
Chesica Runyon
Shelia Smith
Dr. Steven Smith
Dr. Tony Smith
Shelia Staggs
Danielle Stanley
Tammy Stokes
Dr. Julie Taggart
Ashley Taylor
Christi Thompson
Dr. Harish Veeramachaneni
Dr. Freddie Wade
Carmen Walker
Dana Walls
Matthew Watson
Henrietta Weaver
Dr. Joey Wollas
John Wood
Sandra Yokley
Terry Zimmer

THE VITAL LINK
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Auxiliary installs new officers

The Maury Regional Medical Center Auxiliary met on June 10 for a general membership meeting and installation of new officers. Pictured (l-r) are President Margaret Wells, Vice President Clare Keller, Recording Secretary Faye Kinzer and Corresponding Secretary Bonnie Kennedy.