

THE VITAL LINK



August 2017

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MRMC to host Baldrige visit

Maury Regional Medical Center (MRMC) has been selected to receive a site visit by Malcolm Baldrige National Quality Award examiners. The site visit is the third MRMC has received from Baldrige, having previously been recognized for best practices in the areas of strategic planning, workforce engagement and leadership.

A total of 14 organizations—including seven health care organizations—were selected for a site visit in 2017 based on their award applications.

“I would like to thank each individual for their role in making our organization one that is continually focused on performance excellence. Your dedication and commitment has resulted in MRMC receiving this site visit,” said CEO Alan Watson.

The Baldrige Award, established by the U.S. Congress in 1987, is designed to raise awareness of quality management and to recognize organizations that have implemented successful quality management systems. Those applying for the Baldrige Award are judged by an independent board of examiners. Recipients are selected based on their performance in seven areas known as the Baldrige Criteria for Performance Excellence of leadership, strategic planning, customer and market focus, measurement, analysis and knowledge management, human resource focus, process management and business/organization performance results.

Examiners from Baldrige will visit the organization the week of September 25.

Grow a Healthier Future with Foundation campaign

The Maury Regional Health Care Foundation will conduct its 2018 annual giving campaign during the month of October, according to Foundation Executive Director Joe Kilgore. The campaign to support Foundation initiatives will take place at all Maury Regional Health facilities.



Maury Regional Health Care Foundation
2018 Annual Campaign

“Growing a Healthier Future” is the theme of this year’s drive, focusing on the role the Foundation and the health system have in improving the community’s health. The Foundation has set a goal of \$140,000 for the annual campaign—the largest fundraising event conducted by the Foundation each year.

“The generosity of our employees, physicians, volunteers, board members and community partners has enabled the Foundation to improve the lives of many individuals in our region during the past 11

years,” said Kilgore. “Support provided by donors during the annual campaign directly impacts those in need.”

Since 2006, the Foundation has provided support, health care services and a caring environment for deserving individuals not able to obtain appropriate care. According to Kilgore, the organization has funded almost \$1.9 million in programs and services benefiting community members in need. These programs include medication assistance, a food bank, transportation assistance, educational support, community health initiatives and employee assistance. Because all administrative expenses are covered by the medical center, all gifts directly benefit the community.

New for this year’s campaign will be an online donation tool for employees who will receive an email from the Maury Regional Health Care Foundation with a link to the campaign page. Employees may print a donation form if they prefer to submit their gift in the traditional manner.

All campaign donors will receive a token of appreciation and will be eligible for weekly prize drawings. For more information about the annual campaign, call extension 4075.

NEW EMPLOYEES

MAURY REGIONAL MEDICAL CENTER

EMS

Jeffrey Hardy
Matthew Pacheco

ENVIRONMENTAL SERVICES

Patricia Asbury
Brandon Munson

HOME SERVICES

Rachel Jackson

LABORATORY

Tina Brewer
Tyra Smith

NURSING

Veronica Foor	Kyle McGahey
Jordan Gevedon	Amy McMahan
Jessie Johns	Brandy Reeves
Teresa Jones	Ann Sahjian
Amber Kimbrough	Elisia Smith
Abby Laws	Rethea Sparks
Claire Lutzak	Sheila Vance
Valerie Mayberry	George Victory
O'Lara McCoy	Jessica White

NURSING PROFESSIONAL DEVELOPMENT

Andrea Hornal

PHARMACY

Tanya Alford

PHYSICAL MEDICINE

Katelyn Stewart

PLANT OPERATIONS

Todd Cook

(Continued on next page)

Physicians join MRMC medical staff

VARUN DHULIPALA, M.D., is a specialist in medical oncology associated with Maury Regional Medical Group (MRMG) Oncology.

Dr. Dhulipala received his medical degree from Mercer University School of Medicine in Macon, Georgia. He completed a residency in internal medicine at the University of Alabama-Birmingham in Birmingham, Alabama. He completed a fellowship in hematology and oncology at the University of South Florida in Tampa, Florida. Dr. Dhulipala is board certified in internal medicine.

MRMG Oncology is located in the Maury Regional Cancer Center at 808 South James Campbell Boulevard. For information, call 931.381.3872.



DR. DHULIPALA



DR. LAW

JONATHAN H. LAW, M.D., is a specialist in otolaryngology associated with Middle Tennessee Ear, Nose & Throat Specialists.

Dr. Law received his medical degree from the Ohio State University College of Medicine in Columbus, Ohio. He completed an internship in general surgery and a residency in otolaryngology at Washington University School of Medicine in St. Louis, Missouri.

Middle Tennessee Ear, Nose & Throat Specialists are located in Suite 200 at 1050 North James Campbell Boulevard in Columbia. For information, call 931.380.9166.

ANDRES RODRIGUEZ, M.D., is a specialist in obstetrics and gynecology associated with MRMG Obstetrics & Gynecology.

Dr. Rodriguez received his medical degree from the Medical University of South Carolina in Charleston, South Carolina. He also completed an internship and residency in obstetrics and gynecology at the Medical University of South Carolina in Charleston.



DR. RODRIGUEZ



DR. TURNER

EMILY TURNER, M.D., is a specialist in obstetrics and gynecology associated with MRMG Obstetrics & Gynecology.

Dr. Turner received her medical degree from the University of Louisville in Louisville, Kentucky. She completed a residency in obstetrics and gynecology at the University of Cincinnati in Cincinnati, Ohio.

MRMG Obstetrics & Gynecology offers two locations. The Columbia office is located in Suite 603 of the Maury Regional Medical Office Building at 1222 Trotwood Avenue. Effective September 11, the Spring Hill office will be located in Suite 220 of Maury Regional Spring Hill at 1003 Reserve Boulevard. For information, call 931.490.1295.

ROWELLA LICUP SIRBILADZE, M.D., is a specialist in endocrinology associated with MRMG Endocrinology.

Dr. Sirbiladze received her medical degree from the University of Santo Tomas Faculty of Medicine and Surgery in Manila, Philippines. She completed an internship and residency in internal medicine at Danbury Hospital in Danbury, Connecticut. Dr. Sirbiladze completed a fellowship in endocrinology at the Medical College of Wisconsin in Milwaukee, Wisconsin. She is board certified in internal medicine.

MRMG Endocrinology is located in Suite 100 of the Medical Plaza building at 854 West James Campbell Boulevard in Columbia. For information, call 931.490.7050.



DR. SIRBILADZE



DR. WELKER

JOHN C. WELKER, M.D., is a pain management specialist associated with MRMG Pain Management.

Dr. Welker received his medical degree from the University of New Mexico School of Medicine in Albuquerque, New Mexico and also completed an internship in general surgery at the University of New Mexico in Albuquerque. He completed a residency in general surgery and a residency in anesthesiology at Texas Tech University Health Science Center in Lubbock, Texas. Dr. Welker completed a fellowship in pain management at the University of Texas MD Anderson Cancer Center in Houston, Texas. He is board certified in anesthesiology.

Dr. Welker treats patients with a referral from a primary care physician.

MRMG Pain Management is located in Suite 101 of the Maury Regional Medical Office Building at 1222 Trotwood Avenue in Columbia. For information, call 931.490.7348.

KITA L. WILLIAMS, M.D., a specialist in neurology is associated with MRMG Neurology.

Dr. Williams, a native of Columbia, Tennessee, received her medical degree from Meharry Medical College in Nashville, Tennessee. She completed an internship in internal medicine at Meharry Medical College and a residency in neurology at Virginia Commonwealth University, Medical College of Virginia in Richmond, Virginia. Dr. Williams is board certified in neurology.

MRMG Neurology is located in Suite 101 of the Maury Regional Medical Office Building at 1222 Trotwood Avenue in Columbia. For information, call 931.490.7348.



DR. WILLIAMS



MAURY REGIONAL HEALTH

The VitaLink, designed by the Foreman Company, is published monthly for Maury Regional Health through the Marketing Department. Distribution is to employees, retirees, members of the medical staff, board of trustees, advisory board, Maury County Commission and volunteers.



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For address corrections, please contact the Human Resources Department.

1224 Trotwood Avenue
Columbia, TN 38401

NEW EMPLOYEES

(Continued from previous page)

QUALITY SERVICES

Megan White

SECURITY

Jared Sanders
Terry Schultz

SUPPLY CHAIN

Alice Haines

SURGERY

Elechia Harrison
Joshua McNamee
Trenton Vandiver
Payton Watkins

AFFILIATES

MAURY REGIONAL MEDICAL GROUP

Reba Bowling
Tabitha Brewer
Dr. Sean Cannady
Jennifer Cogdill
Ashley Jackson
Shelby Scott
Sabrina Selle

MARSHALL MEDICAL CENTER

Andrea Woodard

WAYNE MEDICAL CENTER

Joshlyn Borden
Rita Sherrill

BIRTHS

Sara Rodrigues, Home Services, and her family welcomed Vivienne Pearl Rodrigues on August 7. She weighed 6 lb. and 8 oz.

IN MEMORY

Georgia Goldman passed away August 8. She was a retired nurse at MRMC.

Dr. Joel T. Hargrove passed away August 15. He joined the MRMC medical staff in 1966 and served as chief of staff in 1970.

Sherman Massey passed away July 17. He was retired from Security at MRMC after 20 years of service.

Alta Mae Thomason passed away July 27. She worked at MRMC from 1953 to 1996, providing 43 years of service in Nursing and Central Supply.

ORGANIZATIONAL ANNOUNCEMENT—

Hupp named EMS director

BRIAN HUPP has been named director of Maury Regional Emergency Medical Services (EMS), according to COO Paul Betz. Hupp will oversee EMS operations in Maury and Lewis counties.

Hupp joins Maury Regional EMS after 10 years of service with the Richmond Ambulance Authority in Richmond, Virginia, where he most recently served as a field operations supervisor. He is a licensed paramedic and instructor with 16 years of experience in emergency medical services.

“We are pleased to welcome Brian to our community and look forward to working with him as he leads our EMS service,” said Betz.



HUPP

WMC introduces volunteer program

Wayne Medical Center (WMC) has launched a new volunteer program and welcomed its first volunteer, according to CEO Teresa Grimmitt. Volunteers may serve in several roles at WMC, including greeting patients and assisting visitors with finding their way through the facility as well as sharing musical talents.

“This program offers a wonderful opportunity for members of our community to make a difference in the lives of patients and visitors,” said Grimmitt.

Carty Bledsoe recently became the program’s first volunteer and will provide music therapy to patients, visitors and staff members.

Bledsoe, a resident of Collinwood, is a violinist who performs with the Spring Hill Orchestra. She has played the violin for much of her life and enjoys playing old time fiddle tunes, standards and classical pieces. She was introduced to the idea of volunteering by a fellow orchestra member who provides music therapy at MRMC.



Violinist Carty Bledsoe provides music therapy at WMC.

“I like to think my music could lighten the spirits of people who are dealing with difficult health issues at the hospital and I like playing without payment, just for the joy of sharing music,” Bledsoe said.

The WMC volunteer program will be modeled after the program at MRMC. Community members interested in volunteering at WMC are encouraged to call 931.722.2021 for more information.

Critical Care nurses obtain certifications

Three registered nurses in the Critical Care Department at MRMC recently earned certifications in their field, according to Nurse Manager Ginger Dickens.

Hannah Currington, RN, BSN, Logan Pardon, RN, BSN, and Jerad Springer, RN, BSN, have each completed requirements for certification in critical care nursing from the American Association of Critical Care Nurses.

Currington has worked at MRMC for four years. Pardon has been employed since 2015 and Springer has worked at the medical center for more than ten years.



CURRINGTON



PARDON



SPRINGER

MMC receives CAP accreditation

The laboratory at Marshall Medical Center (MMC) has obtained re-accreditation from the College of American Pathologists (CAP), according to MMC CEO Phyllis Brown. The accreditation is valid for a two-year period.

The MMC Laboratory recently underwent a comprehensive on-site survey by CAP inspectors who reviewed the laboratory's records, quality control procedures, staff qualifications, equipment, facilities, safety program and overall management.

"The efforts of Laboratory Director Jennifer Gidcomb, our staff members and medical director are to be commended for ensuring the laboratory meets the standards provided by this accreditation program," said Brown.

Gulley earns certification

Allison Gulley, nurse manager for ICU Stepdown at MRMC,

recently achieved certification as a nurse manager and leader.

Gulley earned the certification from the American Organization of Nurse Executives.

She has been employed at MRMC since 2008 and has served as nurse manager on ICU Stepdown for two years.



GULLEY

Pharmacists earn certifications

Two pharmacists at MRMC recently earned new certifications, according to Pharmacy Director Andy Mameli.

Laura McElroy, PharmD, BCPS, completed requirements for designation as a pharmacotherapy specialist from the Board of Pharmaceutical Specialties (BPS). McElroy has been employed at MRMC since 2015 and works as one of the clinical pharmacists on ICU Stepdown. She holds a doctor of pharmacy degree from Mercer University.

Danielle Falconer, PharmD, BCOP, recently passed a board certification examination to receive the designation of oncology specialist from the BPS. Falconer is an assistant professor at Lipscomb University College of Pharmacy, which has had a practice site at the Maury Regional Cancer Center since 2014. She earned a doctor of pharmacy degree from Lipscomb University.



Falconer and McElroy

MRMG Obstetrics & Gynecology expands

Maury Regional Medical Group (MRMG) Obstetrics & Gynecology recently welcomed two new physicians, according to Regional Operations Director Chuck Hoelscher.

Dr. Andres Rodriguez and Dr. Emily Turner have joined Dr. Michael Pelletier and Dr. Nicole Falls to provide obstetric and gynecologic care.

The practice offers two convenient locations. The Columbia office is located in Suite 603 of the Maury Regional Medical Office Building at 1222 Trotwood Avenue. Effective September 11, the Spring Hill office will be located in Suite 220 of Maury Regional Spring Hill at 1003 Reserve Boulevard.

Contact the Columbia office at 931.490.1295 or the Spring Hill office at 931.489.2650.



Pictured (l-r) are Dr. Emily Turner, Dr. Andres Rodriguez, Dr. Michael Pelletier and Dr. Nicole Falls.

WMC earns accreditation from The Joint Commission

Wayne Medical Center (WMC) has earned The Joint Commission's Gold Seal of Approval® for Hospital Accreditation by demonstrating continuous compliance with its performance standards, according to CEO Teresa Grimmett.

"Wayne Medical Center is pleased to receive accreditation from The Joint Commission," said Grimmett. "Our staff members continue to work together to develop and implement approaches that have the potential to improve care for the patients in our community."

WMC recently underwent a rigorous, unannounced on-site survey when a team of Joint Commission surveyors evaluated compliance with hospital standards related to several areas, including emergency management, environment of care, infection prevention and control, leadership and medication management.

The Joint Commission has accredited hospitals for more than 60 years. More than 4,000 hospitals currently maintain accreditation which is awarded for a three-year period.

The Joint Commission's hospital standards are developed in consultation with health care experts and providers, measurement experts and patients. The standards are informed by scientific literature and expert consensus to help hospitals measure, assess and improve performance.

Harrison honored at retirement

Sherry Harrison retired from MRMC on August 4. She was a department support coordinator in Plant Operations. She worked at MRMC for more than 21 years.



HARRISON

"Sherry has been a dedicated and outstanding employee. She was a cornerstone for the Plant Operations team, our vendors and customers. She will always be part of the Plant Operations family and will not be forgotten. Our department wishes her a wonderful retirement," said Director Paul Corvin.

Mount Pleasant primary care practice extends hours

Maury Regional Medical Group Primary Care in Mount Pleasant recently expanded its hours, according to Regional Operations Director Renee McKibben.

In addition to regular hours on Monday and Tuesday, the Mount Pleasant practice is now open from 8 a.m. until 7 p.m. on Wednesday, Thursday and Friday, from 8 a.m. until 2:30 p.m. on Saturday and from 8 a.m. until noon on Sunday. Niccole Crowley, FNP-C, is available for primary care by appointment or walk-in during the extended evening and weekend hours.

The office is located at 200 South Cross Bridges Road in Mount Pleasant. For more information, call 931.379.5821.



FOUNDATION TO HOST SEPTEMBER TOURNAMENT

The Maury Regional Health Care Foundation will host its 18th annual Tony Starks Memorial Golf Tournament on September 18 at King's Creek in Spring Hill. Proceeds from the tournament allow the Foundation to provide assistance in the form of community health initiatives, cancer patient services, transportation, medication assistance and more.

The four-player scramble is divided into morning and afternoon tee times. Morning tee-off is at 8 a.m. and the afternoon tee-off is at 1:30 p.m. Prizes are given for first and second place in three flights, closest to the hole, longest drive and a putting contest. In addition, there will be a hole-in-one

grand prize and a variety of door prizes. A rain date of Monday, September 25 has been reserved.

All proceeds from the golf tournament support the Foundation's mission to serve community members in need. Tournament sponsors are HFR Designs and Maury Regional Health. Masters Sponsor is BlueCross BlueShield of Tennessee. Gold Sponsors are Cerner, Medline Industries, Morrison's Healthcare and Vizient. For information about additional sponsorship opportunities, contact the Foundation office at 931.380.4075 or jkilgore@mauryregional.com.

Heart Association recognizes MRMC

MRMC has received the American Heart Association's Get With The Guidelines®-Resuscitation Silver Award for implementing specific quality improvement measures for the treatment of patients who suffer cardiac arrests in the hospital.

The program was developed with the goal to save the lives of those who experience in-hospital cardiac arrests through consistently following the most up-to-date research-based guidelines for treatment. Guidelines include following protocols for patient safety, medical emergency team response, effective and timely cardiopulmonary resuscitation (CPR) and post-resuscitation care.

"The physicians and staff at Maury Regional are dedicated to helping our patients have the best possible outcomes. This program allows

members of our clinical team to put proven knowledge and guidelines to work on a daily basis," said CEO Alan Watson.

Get With The Guidelines-Resuscitation builds on the work of the American Heart Association's National Registry of Cardiopulmonary Resuscitation, which was originally launched in 1999 and has collected in-hospital cardiac arrest data from more than 500 hospitals. Data from the registry and the quality program gives participating hospitals feedback on their resuscitation practice and patient outcomes. The data also helps improve research-based guidelines for in-hospital resuscitation.



Staff members and physicians who work on initiatives related to resuscitation protocol at MRMC are pictured with American Heart Association Quality and Systems Improvement Director Jared Ellis (center).



BRAVO WELLNESS SCREENING TIMELINE

Bravo Wellness screenings will occur September 12-29 for those who scheduled appointments during the month of August. Be sure to check your email confirmation for the date, time and location of your screening.

Employees are encouraged to arrive five minutes early to the screening site. Bring photo identification and a copy of the registration confirmation.

Fasting for 10-12 hours before the screening is

recommended. Take all medications as prescribed. Stay well hydrated the week before the screening and drink six to eight ounces of water the day of the screening. Do not smoke or use tobacco one hour before the screening. Avoid strenuous activity before and after your screening.

To change your appointment time, use the Bravo Wellness portal on the intranet or visit *BravoWell.com/MauryRegional*.

The deadline to appeal wellness screening results will occur in early November. Specific instructions for appealing your results will be contained in your wellness screening report.

The Bravo program is voluntary, though employees who do not participate in the biometric screenings will pay a significantly higher health insurance premium. Employees who change to a benefit-eligible status but do not participate in the screenings will default to the non-participant health insurance rate.

SEPTEMBER CALENDAR OF EVENTS

September 5

GRIEF SUPPORT GROUP: 5:30 p.m., Chapel, call 540.4243

September 6

DIABETES EDUCATION GROUP: 11 a.m., Auxiliary Conf. Room, call 540.4324

September 7

GRIEF SUPPORT GROUP: Noon, Marshall Medical Center, call 540.4243

September 8

BREASTFEEDING SUPPORT GROUP: 1 p.m., Annex, call 490.7074

September 9

LEWIS HEALTH CENTER HEALTH FAIR: 8-11 a.m., Blondy Church of God, call 796.6248

September 9

EXPECTANT PARENT CLASS – UNDERSTANDING BIRTH: 9 a.m.-3 p.m., call 490.7046

September 11

NEW EMPLOYEE ORIENTATION: 8 a.m., Auxiliary Conf. Room, call 380.4017

September 12

COPING WITH CANCER: 2 p.m., Cancer Center at Columbia Mall, call 490.7192

September 14

FREE SEMINAR – HOSPITAL MEDICINE: 6 p.m., Annex, call 840.4446

September 16

EXPECTANT PARENT CLASS – NEWBORN CARE: 9 a.m., call 490.7046

September 16

EXPECTANT PARENT CLASS – INFANT CPR: Noon, call 490.7046

September 18

BREAST CANCER SUPPORT GROUP: 5:30 p.m., Women’s Center, call 540.4166

September 18

FOUNDATION GOLF TOURNAMENT: King’s Creek Golf Club, call 380.4075

September 20

FREE BLOOD PRESSURE CHECK: 9:30 a.m., Columbia Senior Center, call 490.4600

September 21

FREE BLOOD PRESSURE CHECK: 9:30 a.m., Hohenwald Senior Center, call 490.4600

September 25

EXPECTANT PARENT CLASS – BREASTFEEDING: 7 p.m., call 490.7046

September 26

BREASTFEEDING SUPPORT GROUP: 6 p.m., Annex, call 490.7074

September 28

OSTOMY SUPPORT GROUP: 10 a.m., First Floor Conf. Room, call 698.7438

September 28

STROKE SUPPORT GROUP: 6 p.m., Annex, call 840.4446

September 30

NICU REUNION: 2-4 p.m., Pleasant Heights Baptist Church, call 490.7046

KUDOS FOR CAREGIVERS

"We are fortunate to have a facility of such good quality in our community."

Rachel Allred
Reba Anderson
Dr. Caleb Barr
Miah Barragan-Santiago
Madora Bevis
Tammy Bowden
Anna Brewer
Kelli Brewer
Sarah Brewer
Hayley Brumit
Michael Byrd
Ray Carr
Christy Carroll
Dr. Amit Choksi
Brenda Clanton
Franklin Cole
Cindy Davis

Dr. James Dean
Eric DeLaBruere
Dara Dugger
Addison Elrod
Julie Estes
Felix, Pet Therapy
Megan Foster
Dr. Dwayne Fulks
Aaron Gignilliat
Emmalee Gobble
Dr. James Grippo

"You truly helped me during the worst moments of my life..."

Talitha Harris
Robbie Haynes
Megan Heichelbech
Lindsey Himes
Jennifer Hirst

Janell Hollis
Amanda Holt
Ashley Holt
Brittany Horner
David Horner

"Never have I been more impressed with the staff at a hospital."

Brandi Horton
Tammy Howell
Elizabeth Humphrey
Marc Jackson
Karen Johnson

Jeff Kane
Christi Kelley
Jacob Kelley
Benjamin Kendrick
Michele Kimbrough
Carla LaFond
Dr. Bradley Layton
Anna Lee
Lynn Lott
Brett Martin

Janice Martin
Angela McCally
Dr. Mark McLean
Dr. William Meeker
Amanda Moore
Raven Morgan
Rachel Moritz
Heather Norris
Chasity Odle
Dr. D. Davidson Oxley
Shayla Pevahouse

Michelle Pigg
Daniel Plunkett
Sherry Prince
Tracey Putnam

"Sometimes even the littlest things can bring peace of mind and hope for better days ahead."

Simone Pyle
Dale Ray
Tiara Rumbaugh
Jacob Scott
Amber Scribner
Dr. Mark Seago
Paige Shepherd
Brad Smith
Mary Sneed
Robert Staggs
Wayne Staggs

Cynthia Tatum
Christi Thompson
Tamara Turner
Kim White

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