

THE VITAL LINK



January 2017

Vol. XXXVI, Issue 1

New intranet available

A new version of the intranet—the internal communications network available to Maury Regional Health employees and physicians—went live in December. The intranet is accessible at MRHNET and is the default home page for Internet Explorer on work stations in Maury Regional Health facilities.

Features of the new intranet include:

- Self-serve menu (a quick link to many frequently used tools)
- Site-wide search function (located on the top right of each page)
- Toolbox (options that include print and email of the information shown)

Any issues related to the intranet should be directed to the contact person listed on each department page or to the Intranet Core Team at IntranetCoreTeam@mauryregional.com.

“The development of a new intranet has been—and continues to be—a group effort involving personnel throughout the organization,” said CIO Jim Parcel. “The new intranet will grow and evolve over time, with the goal being to make it a better, more effective and more efficient information-delivery platform.”

Maury Regional Health launches new website

On January 5, Maury Regional Health unveiled the new *MauryRegional.com* website, providing the public with an enhanced source of information about the organization’s services available throughout southern Middle Tennessee. Finding a physician, location or service is now easier for site visitors while the mobile-friendly design optimizes the user experience from any device.

In addition to providing information about services across the entire system of hospitals, urgent care locations and outpatient facilities,

MauryRegional.com also features microsites for the Maury Regional Health Care Foundation and Family Health Group, the organization’s network of more than 20 family medicine and specialty practices.

While every aspect of the site has been enhanced, a few of the key features that site visitors should find especially helpful include:

- *Find A Doctor* advanced search functions
- A new *Classes and Events* section with online registration
- Easier navigation
- Expanded information about services and locations
- Improved *Patient & Visitors* section
- Enhanced *News & Media* section



The website also streamlines resources in the *Online Tools* section

where visitors may access the patient portal, pay bills electronically and register to receive e-news about free programs and screenings.

“We are excited to launch this new website at *MauryRegional.com*. It will greatly enhance the user experience and provide easier access to information about the technology and services available across our system of facilities throughout the region,” said CEO Alan Watson.

NEW EMPLOYEES

MAURY REGIONAL MEDICAL CENTER

CARDIAC DIAGNOSTICS

Hayley Brumit

EMS

Alisha Crane
Devin Dickey
Krissey Donaghey
Tyrone Roach

ENVIRONMENTAL SERVICES

Theodore Burek
Donna Chapman
Bobby Ray Tyler Jr.

FOOD & NUTRITION

Ronda Mihalek
Holly Runions

HUMAN RESOURCES

Caitlynn Coulter
Jim May

INFORMATION TECHNOLOGY

Alexia Jolly

INFUSION CENTER

Bridget Adcock

LABORATORY

Susan Dial

NURSING

Rosemary Casias
Crystal Clement
Bo Davis
Amanda Frame

(Continued on next page)

Maury Regional Health EHR conversion begins

Maury Regional Health has begun steps to convert its electronic health record (EHR) system to Cerner, according to Chief Information Officer Jim Parcel.

On December 8, the recommendation to partner with Cerner was approved by the Maury Regional Medical Center Board of Trustees. The process is expected to be complete in 2018 and will result in a single medical record for all inpatient and outpatient visits to any Maury Regional Health facility, including Family Health Group.

“The Information Technology team, along with staff and physicians, conducted an extensive evaluation of EHR products and recommended Cerner,” said Parcel.

Reasons for selecting Cerner included:

- Feature and functionality requirements requested by staff and physicians during the needs assessment process
- A large vendor partner portfolio of products guaranteed to work with their solutions
- Population health, preventive care, computer-assisted coding and real-time data analytics

Cerner recently invested \$550 million in research and development to remain innovative in their software functionality. Headquartered in Missouri, Cerner is the world’s largest publicly traded health information technology company. The company provides solutions at more than 25,000 facilities in over 35 countries.

MASH applications due March 1

High school students interested in pursuing health care careers are encouraged to apply for the 2017 Maury Academy for Students in Health (MASH) program to be offered at MRMC in June. Applications will be accepted during the month of February.

MASH is a two-week camp coordinated by Volunteer Services for high school students interested in learning about health care professions. The program will take place June 5-16 and will involve a number of medical center departments and personnel.

Applicants for the MASH program must be a junior or senior for the 2017/18 school year and meet academic requirements. Applications are available at MauryRegional.com and must be completed and returned to Volunteer Services by March 1. For more information, call 931.380.4047 or email cshort@mauryregional.com.



MAURY REGIONAL HEALTH

The VitaLink is published monthly for Maury Regional Health through the Marketing Department. Distribution is to employees, retirees, members of the medical staff, board of trustees, advisory board, Maury County Commission and volunteers.

For address corrections, please contact the Human Resources Department.

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Scan this QR code with your smart phone and visit our website.

NEW EMPLOYEES

(Continued from previous page)

NURSING

Erica Ivey
 Sharon Johnson
 Shayna Keels
 Ashley Lumpkins
 Cammi Powell
 Bridgette Risner
 Tonya Rivers
 Amanda Runions
 Jade Shaneyfelt
 Dustin Silva
 Katie Thomason
 Shannon Underwood
 Nikita Watson

PHYSICAL MEDICINE

Christopher Pierce

PLANT OPERATIONS

Randell Anderson

SURGICAL SERVICES

Mark Sells

TRANSPORTATION

Kristopher Hawkins

AFFILIATES

FAMILY HEALTH GROUP

Lara Jacoby

LEWIS HEALTH CENTER

Sharon Mayfield

MARSHALL MEDICAL CENTER

Ann Adams
 Chelsia Horn

PRIMECARE

Jennifer Campbell
 Connie Clark
 Tamesha Cockrell

BIRTHS

Jessica Burrow, Patient Accounts, and her family welcomed Kimberly Malia Burrow on December 26. She weighed 8 lb. and 15 oz.

Stacy L. Smith, Laboratory, and her family welcomed Celeigh Gail Smith on December 13. She weighed 6 lb.

ORGANIZATIONAL ANNOUNCEMENTS—

Chief compliance officer named



BUCKINGHAM

Sharron Buckingham has been named chief compliance officer for Maury Regional Health. Buckingham assumed the position on January 2.

Buckingham joins Maury Regional Health with 18 years of experience in compliance, including her most recent role as a divisional corporate compliance director with Community Health Systems. Her professional background includes management of a corporate integrity agreement with the Office of Inspector General.

Buckingham earned a master's of business administration from Milligan College and holds certification in health care compliance.

"Sharron brings a deep understanding of compliance issues and privacy policy to this role. Please join me in welcoming her to the organization," said CEO Alan Watson.

May named human resources director

Jim May has joined Maury Regional Health as director of human resources, according to Chief Human Resources Officer Kaye Brewer.

May has 24 years of human resources experience including leadership roles at Covenant Health in Knoxville, Centura Health in Denver, Colorado, and Mississippi Baptist Health System in Jackson, Mississippi. May holds a bachelor's degree in adult education and training from the University of Tennessee and a master's degree in organizational management and development from Fielding Graduate University. He is certified as a senior professional in human resources.

"Jim joins our organization with knowledge and experience from a variety of health care organizations. We look forward to having him oversee the delivery of human resources services for the system," said Brewer.



MAY

Dr. Clifford retires from medical staff



DR. CLIFFORD

Pediatrician Rufus Clifford Jr., M.D., retired from the MRMC medical staff on December 15 after a career that spanned more than 50 years. Dr. Clifford joined the medical staff on May 30, 1964. He served as chief of the medical staff in 1972.

Dr. Clifford received his medical degree from the University of Tennessee in Memphis. He completed his residency at the University of Tennessee in Knoxville. He was board certified in pediatrics and a fellow of the American Academy of Pediatrics. He provided medical care to patients at Columbia Pediatrics.

"Please join me in thanking Dr. Clifford for his long-standing service to our hospital and community. We congratulate him on a well-deserved retirement and wish him many blessings," said CEO Alan Watson.



Members of the Patient Huddle Team are pictured above.

Team makes impact on patient safety

The multi-disciplinary Patient Huddle Team at MRMC was recently recognized for making a positive impact on patient safety. Through real-time awareness, communication and actions, the team's efforts resulted in a 50% overall reduction in patient safety events including:

- 43% decrease in falls with injury
- 71% decrease in catheter-associated urinary tract infections
- 10% in pressure ulcers
- 40% decrease in central line-associated infections

“By taking a multi-disciplinary approach, members of this team were able to make great strides in reducing falls, infections and other safety issues. We appreciate their contributions to the safety of our patients,” said Chief Nursing Officer Deborah Lumpkins.

The team is composed of charge nurses from each unit as well as representatives from Nursing Administration, Hospital Medicine, Care Management, Emergency Medical Services, Environmental Services, Security, Transportation and clinical support areas.

Bennett earns risk management certification

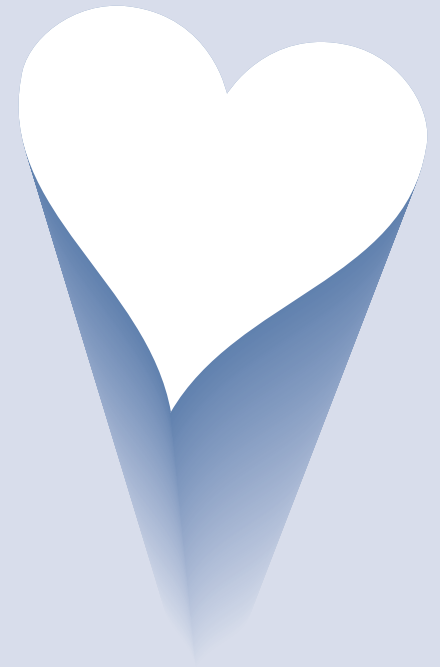
Rhonda Bennett, a risk analyst in Risk Management, has earned certification as a health care risk management professional. The certification is granted by the American Hospital Association.

Those earning the certification must meet requirements in the areas of clinical/patient safety, risk financing, legal and regulatory, health care operations and claims and litigation.

Bennett has been employed at MRMC since 1997.



BENNETT



Go Red on February 3

National Wear Red Day will be observed across the nation on Friday, February 3. Maury Regional Health employees and physicians will be among those wearing red to raise awareness of heart disease—especially for women—during Heart Month.

According to the American Heart Association, heart disease and stroke cause 1 in 3 deaths among women each year, killing approximately one woman every 80 seconds. On the other hand, the association estimates that 80 percent of cardiac and stroke events may be prevented through education and action.

Learn more about heart-related services and upcoming programs at MauryRegional.com.

Nurse's quick actions commended



Brown is pictured with a wreath the patient's family provided to the unit in appreciation of her quick actions.

Deb Brown, RN, Orthopedics, was recently recognized for saving the life of a visitor at the medical center.

Brown was working on the Orthopedics Unit in December when she was alerted by a nurse technician that a patient's wife appeared to be choking.

Brown said she went to the room and found the woman with her hands on her throat and unable to speak. Brown performed the Heimlich maneuver and the lodged food cleared the woman's throat.

"Deb is truly one in a million. She treats every patient as if they are her family member. After coming back to the nurse's station from her heroic deed, she smiled and said, 'It's all in a day's work,'" said Nurse Manager Tiffany Crews.

Brown has worked at MRMC since 1997.

Retirees Honored

MRMC recently honored the retirements of four employees who provided 130 years of combined service the medical center.

DEBBIE DAVIS, a CT technologist in Imaging, retired on December 31. She began work at the medical center in 1976, providing more than 40 years of service.



DAVIS

"Debbie has been an excellent employee and she was also a mentor to numerous radiologic technology students for many years. I appreciate Debbie's dedication to her patients and her co-workers and I wish her the best during her retirement," said Imaging Director Pam Williams.

JULIE GILBREATH, a registered nurse and certified first assistant in Surgery, retired on November 3. She provided 37 years of service to MRMC.



GILBREATH

"Julie was a circulator and first assistant whose passion for patient care made her a valuable asset to the organization. Her willingness to share her knowledge with new employees was recognized by all who came in contact with her. We wish her well in the next chapter of her life and will miss her daily involvement with the OR," said Surgery Nurse Manager Lacy Huddleston.



JOYCE

ELIZABETH JOYCE, an echocardiographer in Cardiac Diagnostics, retired on January 7. She began working at MRMC in 1976, providing 40 years of service.

"Elizabeth has been a true blessing to the many patients she has helped over the years. She will be missed greatly," said Outpatient Cardiology Manager Misti Jackson.



SCOTT

ADDIE SCOTT, an associate in Food and Nutrition, retired on January 6. She began working at the medical center in 2003, providing more than 13 years of service.

"Addie's contributions to the medical center were not only to the Food & Nutrition Department, but to all who met her. She is an outstanding role model for customer service and admired by all. She will be missed and everyone who knew her is wishing her a wonderful retirement," said Food & Nutrition Director Mac Olivier.



FOUNDATION PROVIDES ASSISTANCE THROUGHOUT YEAR

Nearly \$300,000 in programs and services were funded by the Maury Regional Health Care Foundation in the past year to benefit patients, community members and employees, according to Executive Director Joe Kilgore.

The Foundation recently released its 2016 annual report, outlining \$297,702 in funding provided for a variety of programs and needs—assistance made possible with donations of employees, physicians, volunteers, board members and community benefactors.

“The generosity of our donors allows the Foundation to continually support patients and community members in some of the most challenging times of their lives,” said Kilgore. “The annual report demonstrates how many lives have been touched over the past year because of those who support the Foundation.”

Assistance provided in the past year includes:

- Automatic external defibrillators (AEDs) for the Cancer Center and athletic trainers at local schools
- AutoPulse equipment for Maury Regional EMS
- Funding to support the purchase of a 3D mammography unit
- Gas cards for patients undergoing cancer treatments
- Wigs, camisoles and lymphedema garments for breast cancer patients
- Screening equipment for community health programs
- Meal tickets for personal caregivers
- Food for the food pantry
- Car seats for children at discharge
- Improvements to pediatric treatment areas
- Medication assistance programs
- Employee assistance
- Training and education for staff
- Scholarships

The Foundation also offers short-term lodging for patients and family members at The Retreat, which underwent renovation work in the last year.

More than \$700,000 in gifts were received by the Foundation during the past year. Contributions came in the form of numerous individual gifts as well as the organization’s annual campaign, golf tournament, Mule Kick 5K, the Maury County Benefit Ball and several breast cancer awareness events hosted by community members. The Foundation was also named administrator of an endowment from the former Wellness & Aquatics Complex to support healthy living initiatives in the region.

To learn more about the Foundation or provide a gift, visit MauryRegionalFoundation.com or call 931.380.4075.

FOUNDATION RECOGNIZES OUTGOING BOARD MEMBERS

The Maury Regional Health Care Foundation recently recognized four outgoing board members for their service to the organization.

According to Foundation Executive Director Joe Kilgore, Dr. David Craig, Michael Franks, Dr. Rebecca Hawkins and Con Vrailas recently completed terms of service on the Foundation board of directors.

Craig, executive director at the King’s Daughters’ School, and Franks, vice president of Community First Bank, each provided seven years of service on the board. Craig served as chair of the Board Development Committee and Franks chaired the Development Committee.

Hawkins, president emeritus of Columbia State Community College, provided eight years of service to the board and served as the board’s chairman for two years.

Vrailas, a local business owner, served on the board for nine years and chaired the Allocations Committee.

“We thank these four outstanding community leaders for their many years of guidance to the Foundation and those we serve,” said Kilgore.



Pictured (l-r) are Vrailas, Hawkins and Craig. Not pictured is Franks.



REMINDERS FOR THE NEW YEAR

As a new year gets underway, employees who have benefits through the medical center are reminded to check their paystub to verify that deductions are correct.

Employees who have had a change of address should complete a status change form available from their supervisor or Human Resources.

MEDICAL, PHARMACY, VISION AND DENTAL

Medical, pharmacy, vision and dental insurance coverage remain with the same carriers. For additional cards or information about coverage and claims, contact as below:

MEDICAL – AETNA
1.800.743.0910
Aetna.com

PHARMACY – NAVITUS
1.866.333.2757
Navitus.com

VISION – VSP
1.800.877.7195
Vsp.com

DENTAL – BCBS
1.800.565.9140
Bcbst.com

New location for Home Services

Maury Regional Home Services has a new location. The agency recently relocated to a larger facility at 725 South James Campbell Boulevard across from Columbia Mall.

Home Services provides nursing care, home health aides, social work services, disease management and therapy services to residents of Maury, Giles, Lawrence, Lewis, Hickman, Marshall, Williamson and portions of Wayne County.

Home Services can be reached at 931.490.4600 or 1.800.355.8718.

FEBRUARY CALENDAR OF EVENTS

February 2

DIABETES EDUCATION GROUP: 5:30 p.m., Auxiliary Conf. Room, call 540.4324

February 4

EXPECTANT PARENT CLASS – UNDERSTANDING BIRTH: 9 a.m.-3 p.m., call 490.7046

February 6

NEW EMPLOYEE ORIENTATION: 8 a.m., Auxiliary Conf. Room, call 381.1111, ext. 2334

February 7

GRIEF SUPPORT GROUP: 5:30 p.m., Chapel, call 540.4243

February 9

GRIEF SUPPORT GROUP: noon, Marshall Medical Center, call 540.4243

February 14

COPING WITH CANCER: 2 p.m., Cancer Center at Columbia Mall, call 490.7192

February 15

FREE BLOOD PRESSURE CHECK: 9:30 a.m., Columbia Senior Center, call 490.4600

February 16

FREE BLOOD PRESSURE CHECK: 9:30 a.m., Hohenwald Senior Center, call 490.4600

February 18

FREE SAFE SITTING CLASS: 9 a.m.-3:30 p.m., call 490.7046

February 20

BREAST CANCER SUPPORT GROUP: 5:30 p.m., Women's Center, call 540.4166

February 20

FREE EXPECTANT PARENT CLASS – BREASTFEEDING: 7 p.m., call 490.7046

February 22

BREASTFEEDING SUPPORT GROUP: 11 a.m., Annex, call 490.7074

February 23

OSTOMY SUPPORT GROUP: 10 a.m., First Floor Conf. Room, call 698.7438

February 23

STROKE SUPPORT GROUP: 6 p.m., Annex, call 840.4446

February 25

EXPECTANT PARENT CLASS – BOOT CAMP FOR NEW DADS: 9-11 a.m., call 490.7046

February 27

BLOOD DRIVE: 7 a.m.-5 p.m., Auxiliary Conf. Room, call 840.4446

February 28

WOMEN HELPING WOMEN: noon, Auxiliary Conf. Room, register online at MauryRegional.com or call 381.1111, ext. 2445

February 28

FREE HEART SEMINAR: 6 p.m., Auxiliary Conf. Room, register online at MauryRegional.com or call 381.1111, ext. 2445

KUDOS FOR CAREGIVERS

Dr. Jeffrey Adams
Richard Baggett
Mikailey Brown
Alison Carlisle
Dr. Kevin Chunn
Dr. Shaun Corbin
Jamie Davis

Dr. Karen Davis
Shannon Doelle
Barbara Dreher
Tony Dreher
Roni Dumont
Jason Haislip
Kayla Hildenbrandt

Jackie Hill
Sara Kelley
Dr. Amit Keswani
Billie McMahon
Steve Mead
Karen Miller
Susan Myatt

Kim Ann Park
Dr. Nilay Patel
Dr. Monica Peeler
Wanda Peery
Amber Randell
Dr. Srikar Reddy
Flamonte Roberts

Sara Staggs
Shelia Staggs
Stephen Staggs
Nellie Stegall
Kerri Talley
Paula Wilt
Anita Wiseman

THE VITALINK

Follow us on     

Mule Kick 5K set for April 1

The Mule Kick 5K and 1-Mile Trot will take place on Saturday, April 1, 2017, at Riverwalk Park in Columbia. The event is hosted by the Maury Regional Health Care Foundation and presented by Community First Bank & Trust.

The course will begin at Riverwalk Park next to Riverside Elementary with an 8 a.m. start time for the 5K and a 9 a.m. start time for the 1-Mile Family Trot. Runners and walkers are encouraged to participate. Refreshments will be provided and awards will be given to the men's and women's overall finishers, men's and women's master

overall finishers, as well as to the top three finishers in each age group by gender. A male and female overall category has been added for those age 70 and older. The 1-Mile Trot will award the top three male and female overall finishers.

Proceeds will support the Foundation's mission to serve at-risk individuals throughout southern Middle Tennessee, including a mobile health care clinic that will provide basic health screenings and education to underserved areas. A portion of the proceeds will also be donated to the Wellness and Aquatic Center Healthy Living Endowment and the City of Columbia Parks and Recreation Department.

Register online at MuleKick5K.org. For additional information, including sponsorship opportunities, contact the Foundation at 931.380.4075.



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