

THE VITAL LINK

MAURY REGIONAL
HEALTH

June 2018

Vol. XXXVII, Issue 6

Top health system award celebrated



Celebrations were held across the system in June in appreciation to the employees, physicians and volunteers whose outstanding work and dedication resulted in the 2018 Watson Health 15 Top Health System award. This is the fifth time in the past ten years that Maury Regional Health (MRH) has been recognized as one of the nation's top health systems as a result of data for Maury Regional Medical Center (MRMC), Marshall Medical Center (MMC) and Wayne Medical Center (WMC). CEO Alan Watson officially accepted the award from Watson Health Senior Vice President of Strategy and Marketing Anita Mahon (at center) on June 14. Also pictured are some of those attending celebration events at MRMC, MMC, WMC and Lewis Health Center.

Home Services honored for patient satisfaction

Maury Regional Home Services has been recognized for patient satisfaction achievements for 2017. Strategic Healthcare Programs (SHP) has presented Home Services with its Best Superior Performer patient satisfaction award, recognizing the agency for its performance in Home Health Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey categories.

"The Home Services staff is to be commended for their continued dedication to patient care that has resulted in this recognition," said Director Rosemary Edmonds.

NEW EMPLOYEES

MAURY REGIONAL MEDICAL CENTER

ENVIRONMENTAL SERVICES

Seana Daniels
 Brian Ford
 Maegen Fultz
 Katelyn Griggs
 Shaneka Hill
 Juan Magueyay
 Asante Shaw

FOOD & NUTRITION

Krystal Thompson
 Jennifer White

LABORATORY

Jennifer Klein

NURSING

Christie Dickey
 Julie Markus
 Tracy McClenic
 Benjamin Steele

OUTCOMES MANAGEMENT

Tammy House
 Rachel Lemaster
 Karen Toungett

SWITCHBOARD

John Armstrong

URGENT CARE

Kimberly McCall

(Continued on next page)

Physician presents seminar

Jeffrey Ruff Jr., M.D., a neurologist on the MRMC medical staff, presented a free community seminar about stroke on June 21.

The program included information about prevention of stroke, risk factors and how to recognize signs of stroke. Dr. Ruff also discussed treatment options and rehabilitation following stroke.

Dr. Ruff is a neurohospitalist who works with the Hospital Medicine Program to care for patients within the hospital setting. He serves as medical director for the stroke program at MRMC.



DR. RUFF

COPD screenings offered

Free screenings for chronic obstructive pulmonary disease (COPD) were offered by MRMC on June 2.

Pulmonologist Maura Lipp, M.D., presented a brief overview of COPD with staff members from Respiratory Care providing screenings for oxygen saturation, spirometry and Alpha-1 Antitrypsin Deficiency, a genetic condition that can put an individual at greater risk for COPD.

Risk factors for COPD include a history of smoking, family history, long-term exposure to wood smoke, chemicals and second-hand smoke.



DR. LIPP

Waynesboro practices merge

Primary Care-Waynesboro recently welcomed Esmeraldo Herrera, M.D., who has merged his MRMG practice with the other providers at this location.

Dr. Herrera, a specialist in internal medicine, has joined Harish Veeramachaneni, M.D., M.P.H., Leonard G. Webster, M.D., Paula Cole, FNP-C, and Kendra Prater-Holt, FNP-C. The office is located at 101 J.V. Mangubat Drive in Waynesboro on the campus of Wayne Medical Center.

Primary Care-Waynesboro is a Federally Qualified Health Center (FQHC), offering income-based discounts for those who qualify, as well as a medical home model of care.



DR. HERRERA



MAURY REGIONAL HEALTH

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staff, board of trustees, advisory board, Maury County Commission and volunteers.

For address corrections, please contact the Human Resources Department.

1224 Trotwood Avenue
 Columbia, TN 38401

NEW EMPLOYEES

(Continued from previous page)

MARSHALL MEDICAL CENTER

Jill Bedingfield
Robin Merritt
Carolyn Middleton
Christi Pewitt

MAURY REGIONAL MEDICAL GROUP

Christine Kon
Christian McKennon
Dr. Brett Norman
Sarah Sanders
Dr. Caryllyn Walters

WAYNE MEDICAL CENTER

Jonathan Prince
Sheyenne Reeves

BIRTHS

Katie Bergman, Nursing, and her family welcomed Oliver Cade Bergman on May 17. He weighed 5 lb. and 2 oz.

Michaela Reese, Nursing, and her family welcomed Mason James Reese on May 24. He weighed 10 lb. and 2 oz.

ORGANIZATIONAL ANNOUNCEMENTS—

Boyd named chief operating officer



BOYD

KENNY BOYD has joined Maury Regional Health as chief operating officer, according to CEO Alan Watson. He will provide oversight to the affiliate hospitals as well as the areas of outpatient imaging, rehabilitation services, emergency medical services, laboratory, plant operations and occupational medicine.

Boyd most recently served as president and CEO of McDonough District Hospital in Macomb, Illinois. He previously served as CEO for hospitals in Kansas and Virginia. He holds a bachelor's degree in political science from the University of Louisville and a master's degree in health services management from Webster University. He is a member of the American College of Healthcare Executives.

"Kenny brings more than 20 years of health care experience and leadership to our organization. We are very pleased to welcome him to our community and to Maury Regional Health," said Watson.

Lewis named patient access director



LEWIS

JODI LEWIS has joined Maury Regional Health as director of system patient access, reporting to Aaron Waldie, administrative director of system revenue cycle. Lewis will provide leadership for pre-arrival and admitting/registration services for MRMC, Marshall Medical Center, Wayne Medical Center and Maury Regional Medical Group (MRMG), as well as the MRMC switchboard and the MRMG float pool.

Lewis has 20 years of experience in health care revenue cycle, including patient access and collections leadership positions. She most recently served as the collections director for LifePoint Health.

"Jodi has already distinguished herself as a servant leader, taking on several of the outstanding PAS Cerner build items for her team. She has a deep background in revenue cycle and I believe that we are fortunate she chose to come back home to Tennessee and join Maury Regional," said Waldie.



NEW TRAINING CONDUCTED—Several staff members with Maury Regional Health recently earned trainer certification in management of aggressive behavior (MOAB). These certified trainers will now instruct other staff members in recognizing and de-escalating aggressive behavior through compassionate methods. Certified trainers pictured (l-r, seated) are Tasha Holt, Kelly Tucker, Alissa Long, Kristy Carroll, Kim Markgraf, Sherry Ray, Dawn Parker; (standing) Sara Boatright, Jennifer Aldridge, Sue MacArthur, Mike Johnson, Mike Short, Jon Brady, David Tresch, Nick Harmon and Amanda Cothran.

MAURY REGIONAL HEALTH SERVICE AWARDS

Maury Regional Health employees reaching service milestones in 2018 were recognized during a system-wide service awards banquet on May 17 in Franklin. The event honored employees with Maury Regional Medical Center (MRMC), Lewis Health Center (LHC), Marshall Medical Center (MMC), Wayne Medical Center (WMC) and Maury Regional Medical Group. This year, 358 employees were recognized for providing more than 4,305 years of service to our organization.



Pictured (seated, l-r) MMC CEO Phyllis Brown, Christi Armstrong, Sandra Richardson, Jamie Henson, Jackie Flinn, Misti Tant, Ashley Williams, Amanda Loyd, Sherry Belew, Marion Williams, Pam Whitaker, Alison Carlisle; (standing) MRH CEO Alan Watson, Dr. Lance Freeman, Kevin Smith, Connie Lintz, Debra Pye, Megan Griggs, Chris Mayott, Wendy Campbell, Shawnda Phillips, Brad Wilson, Rachel Morton, Amanda Clanton, Teresa Davidson, Hannah Currington, Lacy Estes, Sarah Thomason, Hope Coble, Rachael Blair, Richard Warf, Sherry Prince, Erica Marlin, Shane Johnson, MRH Board of Trustees Chairman Houston Parks and WMC CEO Tyler Taylor.

Not pictured are Amber Anderson, Kacy Anderson, Jill Anderson, Tim Bailey, Sheila Baxter, Makenzi Boyle, Chassity Brewer, Christy Brown, Terry Brown, Jamie Burns, Sarah Carathers, Bob Clawson, Courtni Coffey, Paula Cole, Ashley Cotham, Jane Counts, Chelsea Craig, Kimberly Creasy, Morgan Crews, Laura Crockett, Reba Cummins, Donna Daniel, Teresa Davis, Krissy Davis, Wendy Dillon, Melissa Dingus, Amy Durham, Louanne Estes, Polly Floyd, Nathan Foster, Christie Fox, Jason Frazier, Jessie Fry, Amanda Gates, Debbie Gatlin, Jennifer Gidcomb, Jessica Gingrey, Stephanie Glazik, Alicia Golden, Mark Gosnell, Dana Green, Krystal Greenfield, Megan Griggs, Amanda Hagan, April Haley, Leslie Hamby, Wendi Hann, Shannon Harris, Shanika Hatton, Sharon Hensley, Hannah Hillis, Cheryl Hobby, Ashley Holden, Tracy Holloway, Amber Hood, Bailee Horton, Donna Hunter, Ryan Johns, Doris Jones, Dr. Karthik Jothianandan, Dee Juarez, Nadine Kemp, Misty King, Kayla Kirby, Gabby Lampley, Jennifer Leland, Cheryl Lombardini, Amy Long, Kaylyn Lopp, Kristel Malacad, Haley Mathis, Cemora McCoy, Lauren McGee, Samantha McKinney, Karen McLean, Amy McNatt, Brandy Miller, Mary Milligan, Russ Moore, Shavonne Morgan, Dr. Dominic Papa, Connie Patterson, Rachel Peery, Dr. Michael Pelletier, Joy Peters, Dr. Joe Philip, Kendra Prater-Holt, Jan Prince, Martha Quillen, Rosa Rainey, Chad Reynolds, Melissa Robertson, Lindsey Rowekamp, Dr. William See, Lester Selph, Misti Sharma, Tara Smith, Ginny Snead, Jessica Spears, Tammy Sterchi, Callie Stults, Brittany Taylor, Cassie Thomason, Robert Widay, Reisha Willis, Megan Woody, Kimberly Workman and Cindy Wright.



Pictured (seated, l-r) are Brown, Miranda Wood, Jane Boshers, Reba McCoy, Tamika Biffle, Jessica Hale, Tiffany Crews, Kristalyn Hughes, Dee Gongwer, Sumika Long, Niccole Crowley, Roni Dumont; (standing) Watson, Sarah Brewer, Ashley Taylor, Karen Frazier, Michael Baltimore, Jeni Pillow, Pamela Rummage, Robert Jackson, Hailey Smith, Greg Morris, Perry McDaniel, Cindy Wilmore, Anna Khadzhi, Shelley Minatra, Stacey Goats, Kelly Eller, Janie Rodriguez, Joanna Mastalerz, Christy Wells, Frank Joyce, Parks and Taylor.

Not pictured are Tammy Adams, Kandra Barnes, Deborah Becker, Chris Bee, Melanie Biles, Tracy Blocker, Amber Bolton, Debbie Bunch, James Busby, Amanda Byrd, Samantha Carnduff, Lori Cude, Kristen Cumbie, Kimberly Dickinson, Shannon Doelle, Tracie Dunn, Wanda Frazier, Chase Glass, Shawna Green, Danielle Griffin, Allison Gulley, Donna Hall, Michelle Hargrove, Erika Hasford, Michael Hensley, Ashley Hicks, Michelle Hinojosa, Jennifer Hirst, Natasha Holt, Dana Jackson, Holly Kunz, Michelle Lyles, Melody Macer, Nancy Majors, Teodoro Malacad, Jason Mallory, Patricia Marston, Cindy Massey, Deborah Melton, Joyce Milburn, Ryan Mix, Lynnelle Murrell, Judy Naidoo, Karen Patterson, Melissa Patterson, Tameca Patton, Brenda Perkins, Daniel Potts, Rebekah Purcell, Clark Rose, Sherry Russell, Gaye Skelley, Janet Staggs, Debbie Stanage, Susan Stockard, Nick Swift, Deanna Tidwell, Leslie Wade-Gaines, Erica Wallace, Dana Walls and June Witherspoon.

(Continued on next page)

MAURY REGIONAL HEALTH SERVICE AWARDS



FIFTEEN YEARS

Pictured (seated, l-r) are Lori Rubert, Bethany Hammons, Rochelle Ribley, Robin Lemay, Stacy Smith, Kathy Hickman; (standing) Brown, Watson, Tracy Ferguson, Dana Ingram, Wayne Wright, Brenda Patterson, Stacey Taylor, Leighann Jones, Shelby Steele, Taylor and Parks.

Not pictured are Shan Azar, Delia Barber, Emily Benefield, Frankie Berry, Lynne Blackwood, Tracy Bolton, Kate Boshers, Kaye Brewer, Jennifer Burgett, James Calahan, Kimberly Cashion, Dottie Conner, Chi Dahlgren, Fernando DaSilva, Pamela Dinges, Melanie Fields, Jessica Flippo, A.B. Foster, Amanda Grooms, Jason Haislip, Joann Hanson, Glenda Holden, Dr. Nathanael Lafferty, Faith Legrone, Mary Love, Jason Martin, Angie Miller, Stephen Morgan, Jan Pasold, Darlene Polk, Warren Robinson, Crystal Staggs, April Thompson, Christi Thompson, Jennifer Tiger and Charina Tijing.



TWENTY YEARS

Pictured (l-r, seated) are Brown, Betty Payne, Nancy Garland, Ramona Rosser, Christi Kelley; (standing) Watson, Chris Shepherd, Lisa Trimble, Crystal Clark, Renee Tew, Larry Kass, Tina Harney, Johnny Nowlin, Taylor and Parks.

Not pictured are Angie Baker, Tammy Bowden, Amanda Brown, Kimberly Clayton, Holly Dugger, Jill Gaddes, Angela Harden, Beth Hernandez, Kayla Holt, Katherine Huddleston, Nicki Jones, Jennifer Laws, Amandia Long, Brett Martin, Steve Mead, Tara Owens, Ronald Perry, Muriel Scroggins, Nicole Thomason and Tiffany Vuncannon.



TWENTY-FIVE YEARS

Pictured (l-r, seated) are Angie Boshers, Sue Bratton, Robin Weaver, Lisa Wilburn, Paula Marshall, Teresa Frierson; (standing) Brown, Watson, James Cummings, Brenda Norris, Vickey Lynn, Hope Whitley, Betty Ann Hamilton, Sheila Glover, Melanie Fox, Taylor and Parks.

Not pictured are Linda Campbell, Rosemary Cothran, Kimberly Fitzgerald, Dean Fitzpatrick, Jennifer Gray, Carol Griffith, Mary Harris, David Mitchell, Jana Perryman and Lynda Rash.



THIRTY YEARS

Pictured (l-r) are Watson, Sherry High, Evelyn Madeo, Jim Norton, Wanda Cummings, Paul Corvin, Kaye Marlin-Parks, Rhonda Curry and Parks.

Not pictured are Dana Ballard, Franklin Cole, Beth Fleming, Melinda Grefseng, Sandra Hudspeth, Donna Lynch, Lee Mills, Lisa Potts and Connie Taylor.



THIRTY-FIVE YEARS

Pictured (l-r) are Watson, Lopreza Sanford, Teresa Compton and Parks.

Not pictured is Tina Read.



FORTY YEARS

Pictured (l-r) are Watson, Bryant Foster, Linda Oakley and Parks.

Not pictured are Vickie Bassham, Billie McMahan and Richard Wilkes.



OUTDOOR SPACE ADDED AT THE RETREAT

An outdoor relaxation space has been added at the Retreat, the hospitality home operated by the Maury Regional Health Care Foundation, according to Foundation Director Joe Kilgore.

An elevated wooden patio was built on the Retreat property as part of an Eagle Scout project organized by Christian Corbin, son of Dr. and Mrs. Shaun Corbin. The Foundation recently funded outdoor seating to complete the space. The Retreat provides a place for cancer patients to rest during the day between treatments and overnight.

Since 2006, the Foundation has funded more than \$2 million in programs and services for underserved and financially challenged populations. Gifts to support the Retreat may be made at MauryRegionalFoundation.com. For more information, call 931.380.4075.



The Retreat's completed outdoor space provides a relaxation area for guests. Pictured (inset, l-r) during the construction project are Christian Corbin, Daniel Trammell, Martin Trammell, John Allan Stone and Grey Corbin.

FOUNDATION SUPPORTS CANCER PROGRAM

A new program funded by the Maury Regional Health Care Foundation helps women with cancer look and feel more confident. Feeling Fabulous held its first session on June 4 at the Maury Regional Cancer Center.

Ginger Moon and stylists from Ginger's Salon in Columbia shared information about makeup techniques, skin and nail care and head coverings.

"This program is integral to helping women through their cancer journey, enabling us to meet their physical and emotional needs during a difficult time. We are grateful to Ginger Moon and the stylists who facilitated this program and to the Foundation for funding the supplies," said Dana Salters, administrative director of oncology services.

For information about the next Feeling Fabulous program, call 931.490.7192.

Ostomy Support Group has new coordinator

The Ostomy Support Group recently welcomed Jessica Gingrey, RN, CWON, Home Services, as its coordinator.

Meetings are held monthly at MRMC for individuals with an ileostomy, colostomy or urostomy, as well as family members and friends. Those whose physician has recommended an ostomy are also invited to attend a meeting to learn more about living with an ostomy.

For more information about the Ostomy Support Group, call Maury Regional Home Services at 490.4600. A list of upcoming meetings is available in the Classes & Events section of MauryRegional.com.

Long earns certification

Alissa Long, MSN, RN-BC, a clinical educator in Nursing Professional Development at



LONG

MRMC, recently earned a specialty certification in nursing professional development, according to Director Sue MacArthur.

Long received the certification

through the American Nurses Credentialing Center. She has been employed at MRMC since 2010.

Retirees Honored

STEVE MCGEE, a radiation therapist at the Maury Regional Cancer Center, retired on June 1. He provided 17 years of service to the organization.

“Steve was a caring and dependable therapist who our patients looked forward to seeing each day. Steve had the ability to make an instant connection with all of his patients and they all knew him by name. Steve will be missed by our staff and patients,” said Radiation Therapy Director David Thomas.



McGEE

BRENDA NANCE retired from MRMC on June 8. She was a technician in Health Information Management (HIM) and had worked at the medical center for more than 17 years.

“Brenda had a great personality and will be missed in the HIM department. I speak for our entire department when I say that she richly deserves the happiest of retirements,” said HIM Director Neal Coke.



NANCE

TERESA STRAIGHT, a pharmacy assistant at MRMC, retired on May 11. She provided 38 years of service to the medical center.

“I am so appreciative of Teresa’s service to Maury Regional and our department. Managing controlled substances requires attention to detail, understanding of many complex regulatory requirements and constant vigilance to ensure compliance. Teresa handled these challenging tasks with integrity and diligence. We will miss Teresa’s significant contribution to the Pharmacy and we wish her all the best in her retirement,” said Administrative Director Jeff Binkley.



STRAIGHT

JOHN VERNON, an associate in Food & Nutrition, retired from MRMC on May 10. He had worked at the medical center since 1994.

“John has been a valuable part of our cook team for a long time. He has made more delicious meals for our staff and patients than we could count. We wish him well as he spends more time with his wife, Rebecca,” said Director Jerry Coulter.



VERNON

JULY CALENDAR OF EVENTS

July 5

GRIEF SUPPORT GROUP: noon, Marshall Medical Center, call 359.6241

July 7

EXPECTANT PARENT CLASS – UNDERSTANDING BIRTH: 9 a.m.-3 p.m., call 490.7046

July 10

CELIAC SUPPORT GROUP: 5 p.m., First Floor Conf. Room, call 381.1111, ext. 1275

July 10

GRIEF SUPPORT GROUP: 5:30, Chapel, call 540.4243

July 10

BARIATRIC SURGERY SUPPORT GROUP: 6 p.m., MOB Conf. Room, call 381.1111, ext. 1748

July 14

EXPECTANT PARENT CLASS – NEWBORN CARE: 9 a.m., call 490.7046

July 14

EXPECTANT PARENT CLASS – INFANT CPR: 12 p.m., call 490.7046

July 20

BLOOD DRIVE: 1-5 p.m., Lewis Health Center, call 796.6248

July 21

EXPECTANT PARENT CLASS – BREASTFEEDING: 9 a.m., call 490.7046

July 23

NEW EMPLOYEE ORIENTATION: 8 a.m., call 380.4017

July 24

BLOOD DRIVE: 1:30-5 p.m., Maury Regional Spring Hill, call 840.4446

July 26

OSTOMY SUPPORT GROUP: 10 a.m., First Floor Conf. Room, call 490.4600

July 26

STROKE SUPPORT GROUP: 6 p.m., Annex, call 840.4446

July 28

EXPECTANT PARENT CLASS – JUST FOR SIBLINGS: 9 a.m., call 490.7046

July 30

BLOOD DRIVE: 7 a.m.-5 p.m., Auxiliary Conf. Room, call 840.4446

KUDOS FOR CAREGIVERS

Reba Anderson
Dr. James Grant Barr
Hunter Bastin
Kristi Bogle
Justin Boren
Mark Breece
Sarah Brewer
Lisa Butler
Christy Carroll
Joyce Chandler
Mikaylee Chapman
Dr. Shaun Corbin
Cindy Davis
Dr. James Dean

Emily Drury
Elaine Embrey
Dr. Nicole Falls
Stacie Finley
Dr. Jon Freels
Dr. Meghan Gannon
Candace Giles
Christy Goats
Dr. Anthony Haase
Dr. Gaylon Harris
Rehan Hasan
Leslie Heinrich
Dr. Michael Heinrich
Dr. Mark Hinson

Ashley Holt
Rebecca Hughes
Marc Jackson
Dr. Olivia Granillo
Johnson
Leigh Ann Jones
Dr. Jawaid Kamal
Dr. Brian Kendrick
Vicki Kenney
Becky Kinzie
Dr. Joel Kochanski
Dr. Bradley Layton
Monty Lewis
Trent Lewis

Cheryl Lombardini
Kristel Malacad
Dr. Kevin Maquiling
Angie May
Cathy McKim
Dr. Thomas Mitchell
Fagan Moritz
Tracey Mosley
Heather Norris
Dr. Candice Olechowski
Sabrina Osborn
Tyler Owen
Jeff Pannell
Art Peach

Wanda Peery
C.J. Percle
Rosebud Percle
Shayla Pevahouse
Dr. Gabe Polk
Teresa Potete
Deona Price
Jan Prince
Dr. Yekolla Reddy
Dr. James Richardson
Flamonte Roberts
Amber Scribner
Brittney Sims
Stacy Smith

Melissa Spears
Marci Spicer
Kim Springer
Robyn Stanfill
Dr. Heather Steele
Julianne Thomason
Kelly Tucker
Sara Varnado
John David Waller
Regina Walters
Betty Wells
Dr. George Wollas
Chris Woo
Shelli Woody

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Students complete MASH program

The 2018 Maury Academy for Students in Health (MASH) program concluded on June 22 at MRMC. Twenty-nine high school students completed the program, which provided exposure to a variety of health care professions over a two-week period. The program is sponsored by the medical center and Auxiliary and is coordinated by Assistant Director of Volunteer Services Cindy Short (pictured, center).

This year's MASH graduates are (in alphabetical order) Carter Beck, Hunter



Campbell, Isabelle Cope, Victoria Elias, Jesse England, Jessica Fall, April Finerty, Peyton Finley, Lydia Goar, Chad Gordon, Skylar Grimaud, Gretta Hammond, Eli Hanes, Madeline Harlan, Susannah Langford, Gracie Mashburn, Jenna

McFarland, Alexis Perry, Madison Potts, Katherine Pugh, Josh Rogers, Kaitlyn Rohling, Elijah Sterkel, Andrew Taylor, Brandon Thornhill, Malli Turner, Brianna Whaley, Abby Williams and Elizabeth Worley.

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