Patient-centered care designation celebrated

Employees, volunteers and physicians at Maury Regional Medical Center (MRMC) marked the medical center's recognition as a Planetree Designated® Patient-Centered Hospital with an event on April 24.

In February, MRMC became the first medical center in Tennessee to be recognized by Planetree, Inc., for delivery of patient-centered care. MRMC is one of only 28 hospitals in the United States to receive the designation since the program began in 2007.

Patient-centered care initiatives implemented at MRMC during the past four years include music and pet therapy programs, updates to the lobby, chapel and family waiting areas, a food pantry for patients at discharge and designated quiet times in patient care areas. A patient and family partnership council has also been formed.

Pictured above, Planetree Coordinator Joan Stephens (far right) joins (l-r) Jewel Bedford, Kim Wanasek and Paula Wilt at the event to celebrate the patient-centered care designation.

MRMC and affiliates observe Hospital Week

National Hospital Week was celebrated by MRMC and affiliates during the week of May 10-16. The observance is marked by hospitals across the country each year.

At MRMC, a picnic on the front lawn was one of the events held to recognize employees. A family movie night planned for the week will be rescheduled for June 12 due to inclement weather.

The annual MRMC Service Awards Banquet was held on May 14. The event recognized 283 employees for providing 3,555 years of service to the medical center. Group photos of those honored will appear in the June edition of The VitaLink.

Marshall Medical Center (MMC) celebrated Hospital Week with a cookout for employees. MMC held its annual service awards banquet on May 12, honoring 20 employees for 315 years of service.

Hospital Week activities at Wayne Medical Center (WMC) included a cookout, ice cream social and contests. WMC conducted its annual service awards banquet on May 21. There were 16 employees recognized for a total of 185 years of service to WMC.

Lewis Health Center (LHC) provided meals to employees during Hospital Week and several employees received service awards during the MRMC banquet on May 14.
Adams promoted to revenue cycle director

Rodney Adams has been promoted to director of revenue cycle at MRMC, according to Chief Financial Officer Nick Swift. His responsibilities include the strategic direction of patient accounts, patient access, contract management and training and development of associates throughout the revenue cycle.

Adams has been employed since 2004, most recently serving as director of patient access. He holds a master’s degree in health care management from the Owen Graduate School of Management at Vanderbilt University.

“Please join me in congratulating Rodney on this new opportunity,” said Swift.

Gulley named nurse manager

Allison Gulley has accepted the position of nurse manager for ICU Stepdown at MRMC, according to Administrative Director Cathy Malone. She has been employed at the medical center since 2008, most recently serving as a charge nurse on the weekend night shift.

Gulley holds a bachelor’s degree in nursing from the University of North Alabama. She serves on the nursing documentation team and is a former unit council chair.

“Allison’s experience in providing quality care as a staff nurse and a charge nurse will be beneficial as she moves into the nurse manager role. We are pleased that she has accepted this position,” said Malone.

Dr. Martin joins medical staff

Jeffrey W. Martin, M.D., a specialist in emergency medicine who is associated with Team Health, has joined the MRMC medical staff.

Dr. Martin received his medical degree from East Tennessee State University in Johnson City, Tennessee. He completed an internship and residency in emergency medicine at Palmetto Health Richland in Columbia, South Carolina.
Salters delivers CSCC commencement address

MRMC Infusion and Women’s Imaging Director Dana Salters delivered the commencement address at Columbia State Community College (CSCC) on May 9.

Salters has been employed at MRMC for 27 years, holding the positions of lead mammographe, quality control technologist and Women’s Center coordinator prior to being named to her current position. She graduated from CSCC with an associate of applied science degree in radiologic technology in 1988 and was named the school’s 2013 Alumnus of the Year. She also holds a bachelor’s degree in management and human relations and a master’s degree in business administration from Trevecca Nazarene University.

“Dana Salters exemplifies what Columbia State graduates are capable of providing and achieving,” said Dr. Janet F. Smith, CSCC president. “She demonstrates an unending passion in caring for others and a strong commitment to continued growth in her profession. She is committed to her community, and through her work changes lives.”

Nursing awards presented

National Nurses Week was observed at MRMC May 6-12 and included a series of activities and educational programs.

The annual Nursing Awards ceremony was held on May 7. Those recognized with awards included:

- Nightingale Award-Teresa Honaker
- Preceptor of the Year Award-Monica Partee
- Rising Star Award-Sarah James
- Outcomes Nurse of the Year-Ginger Cothran
- Charge Nurse of the Year Award-Amanda Brown
- Nurse Manager of the Year-Lisa Chambers
- Support Staff Award-Sheila Duke
Staff present at quality conference

Process and Systems Improvement Director Kristen Wayne and Quality Improvement Director Renee Tew were presenters at the American Society for Quality World Conference on Quality and Improvement in Nashville on May 5. More than 3,000 people from around the world attended the conference.

Tew and Wayne led a session titled “Customized Lean Implementation.” The session focused on the successes and challenges that MRMC has encountered during the implementation of Lean processes. The program shared ideas for organizations who seek to implement and customize Lean principles.

EMS hosts helicopter expo

National EMS Week was celebrated May 17-23. As part of the observance, Maury Regional Emergency Medical Services (EMS) joined Vanderbilt LifeFlight to host the annual EMS Night Out Helicopter and Safety Expo on May 19 at Whitthorne Middle School.

The event featured exhibits of emergency aircraft from several agencies along with displays of other emergency equipment. A number of emergency and law enforcement agencies participated in the event.

Unit provides community education

Members of the MRMC Critical Care Unit Council conduct a regular series of educational programs at the Maury County Senior Center, offering information on topics such as stroke, sepsis, diabetes and heat stroke. Other community service initiatives by the council and frontline staff members include participation in the Heart Walk, Trunk or Treat and annual chili cook-off hosted by the cardiovascular services line to benefit the Maury Regional Health Care Foundation. The group has donated food to the Family Center and provided Christmas gifts to school children through Holiday Hugs. Those participating include (l-r, seated) Milinda Cothran, Beverly Hobson, Natasha Holt, Fagan Moritz, Natalie Hudspeth; (standing) Jackie Miles, Pat Woodard, Kaysha Beavers, Theresa Harris, Amanda Carroll, Aimee Gabbard and Nurse Manager Ginger Dickens. Not pictured are Jane Boshers, Kaleb Hinson, Jennifer Hirst and Tamara Turner.
FOUNDATION

BENEFITS FROM THE BIG PAYBACK

The Maury Regional Health Care Foundation participated in The Big Payback on May 5. The online giving day is hosted by The Community Foundation of Middle Tennessee, raising more than $2.5 million for nonprofit organizations in 34 mid-state counties. The Foundation received gifts totaling $1,815 during the campaign.

Maury Regional memorializes William (Bill) Sutter, M.D.

On May 18, MRMC honored the late William (Bill) Sutter, M.D., for his contributions, naming a conference facility in the Radiology Department in his memory and announcing the establishment of an endowment scholarship.

“Dr. Sutter was a gifted physician who was admired by his peers and our staff members. We are pleased to be honoring a man whose leadership, compassion and dedication to patient care was extraordinary,” said CEO Alan Watson.

Dr. Sutter was a highly respected radiologist known for his energy, enthusiasm and kind heart. He served on the medical staff at MRMC from 1995 until 2014 and his service included a term as chief of staff. He was well-known as a mentor to radiologic technology students and to young radiology professionals.

Remarks at the ceremony from radiologists Gary Podgorski, M.D., and George Heard, M.D., praised Dr. Sutter's exceptional character and outstanding clinical expertise.

Dana Salters, director of infusion and women's imaging at MRMC who worked closely with Dr. Sutter stated, “Dr. Sutter was a kind and generous person who unselfishly gave of his time and talent to help others excel both professionally and personally. The footprint he left on the lives of countless patients and technologists will be his legacy for years to come in the imaging profession.”

In addition to this recognition, MRMC is assisting in fundraising efforts to establish the William (Bill) Sutter, M.D., Endowment Scholarship for Columbia State Community College radiologic technology students. Those interested in participating may donate to the Maury Regional Health Care Foundation online at mauryregionalfoundation.com or by calling 931.380.4075.

AHA team visits MRMC

A team representing the American Hospital Association's Health Research and Educational Trust visited MRMC on April 29 to see efforts the medical center is making to reduce catheter-associated urinary tract infections.

The visit was coordinated by the Tennessee Center for Patient Safety. During the visit, the team met with physicians and staff members and visited critical care areas.
Maury Regional Medical Center congratulates the
CLASS OF 2015

Kayla Abernathy
A.S., CScC
Beth Abernathy,
Home Services
David Abernathy, Surgery

Kyler Allen
Carbin High School
Brette Haliupin,
Grandmother,
WMC Pharmacy

Matthew Alsup
A.A.S., CScC
Laboratory

Calton Anderson
Marshall County High
Tanicia Johnson,
Patient Accounts

Michael Baltimore
B.S., MTSU
Plant Operations

Martha Kressin Bevis
Wayne County High
Amanda Beavis,
WMC Administration

Ross Blair
A.A.S., CScC
Karen Blair,
Labor & Delivery

Angela Brown
WMC,
Vanderbilt University
Supply Chain

Lee Ann Burney
MScN,
Vanderbilt University
Fiscal Planning

Jennifer Cantrhers
Columbia Central High
James Cantrhers,
Plant Operations

Tiysha Castfield
Columbia Central High
Tamika Riffle,
Respiratory Care

Lucinda Cavender
Mr. Pleasant High
Dana Lamey, FHiG

Alexis Chavannes-Aguillar
U.S. Coast Guard Academy
Dr. Marco
Chavannes-Aguillar

Dylan Collins
Wayne County High
Brigitte Karpans, CVSD

Grey Cohran
Lewis County High
Terry Cohran, Cath Lab

Nason Cohran
Mt. Pleasant High
Rosemary Cohran,
Outcomes Management

Jessica Crain
B.S., MTSU
Lee Ann Crain, NICU

Niccole Crowley
M.S.N.,
Tennessee State University
ICUSD

Hannah Currington
B.S.N.,
Martin Methodist College
ICUSD

Raven Davis
A.A.S., CScC
Kathryn Davis,
Human Resources

Katy Dickinson
Columbus Central High
Kim Dickerson,
Admitting/Registration

Whitney Duke
Gatsonie High
Shaela Duke, Third West

William Edmonson
Forest High
Amanda Edmonson,
Surgery

Shao Eller
Father Ryan High
Kelly Eller, ICUSD

Ethan Lane Foster
Columbia Academy
Beth Foster, Anesthesia

Clay Garland
Lawrence County High
Jill Clifton, FHiG

Christopher Gerhardt
Sumner Lions High
Tammy Stoker,
Palliation Care

Levi Morgan Gowen
Lawrence County High
Macy Gowen, ICUSD

Chase Graham
B.S., Bethel University
Connie Thomason, CVSD

Katie Hall
Spring Hill High
Cindy Hall, Compliance

Emma Harrison
LeeAnn High
Karen Harrison,
Physical Medicine

Aaron Harder
Wayne County High
WMC Plant Operations

Jackson Harris
Columbia Central High
Dr. Gaylon Harris

Ayden Harrison
Spring Hill High
Wilson Daniel,
Grandfather, Pharmacy

Josie Harrison
Wayne High
Sherry Harrison,
Grandmother,
Plant Operations

John Heard
Zion Christian Academy
Dr. George Heard

Jordan Hendrix
Hickman County High
Jacqueline Hendrix,
LHC Laboratory

Katie Hernandez
B.S., UT Chattanooga
Beth Hernandez, Imaging

William Eric Hicks
Lawrence County High
William Hicks,
Grandfather,
WMC Plant Operations

Carlin Hinson
Lewis County High
Kathy Loveless,
Grandmother,
LHC Env Svcs

Sue Hinson, Grandmother,
CVSD
Maury Regional Medical Center congratulates the CLASS OF 2015
Maury Regional Medical Center congratulates the
CLASS OF 2015
WMC has first Lean advanced training

Fifteen staff members at Wayne Medical Center (WMC) recently completed the first Lean advanced class offered at the facility.

Revenue Cycle Director Rodney Adams and Patient Accounts Director Kirby Hedrick instructed the class over a six-week period. Class members learned advanced methods of using Lean methodology to solve problems and remove non-value added activities from the workflow. The group completed four improvement projects during the class and will complete approximately 12 more projects in the coming weeks.

“These Lean projects will have a positive impact on the patients, staff, physicians and visitors at Wayne Medical Center,” Adams said.

MMC offers sports physicals

Marshall Medical Center (MMC) offered free sports physicals to Marshall County student athletes in April and May.

Physicians on the medical staff joined MMC staff members and other community providers to conduct free screenings for athletes at Marshall County, Cornersville and Forrest high schools on April 16. There were 346 high school students screened, setting a record for the annual event.

In addition, screenings were offered to participants of Special Olympics on April 21 and to middle school students on May 14. More than 150 students participated in these two screenings.

“We appreciate the physicians, staff members, volunteers and partnering organizations who help us to offer these screenings to student athletes in our community each year,” said CEO Phyllis Brown.

WMC health fair is success

Wayne Medical Center (WMC) hosted its eighth annual health fair on April 25 in Waynesboro. Approximately 250 people attended the free event.

A number of free health screenings were offered by WMC staff members, including cholesterol and glucose testing, blood pressure checks and bone density screenings.

Family Health Group practices in Waynesboro and Collinwood participated in the fair, providing information on their services.

A free drug take-back event was also offered in cooperation with the Waynesboro Police Department to assist residents in safely disposing of medications that are outdated and no longer needed.

LHC provides free heart program

Lewis Health Center (LHC) offered a free community seminar on heart attack symptoms and emergency response on May 12 at the Hohenwald Housing Authority. Staff members from LHC, Maury Regional Heart Center and Maury Regional Emergency Medical Services (EMS) conducted the program.

Brenda Bishop, RN, provided information on heart attack signs and symptoms and the importance of calling 911. Melissa Collie, RN, shared a personal account of how women can be affected by heart attack. EMS representatives provided instruction on life-saving compressions for an adult or teenager who suddenly collapses.

LHC nursing staff members also provided blood pressure checks to those attending.
PATSY FLOYD retired from Marshall Medical Center (MMC) on May 14. She was a registrar in Patient Accounts and had worked at MMC for more than 44 years.

“Patsy has been a dedicated employee for almost 45 years and has served patients, physicians and co-workers with care and respect. She will be missed, but we wish her much happiness in her retirement,” said MMC Business Office Manager Cindy Thompson.

FAYE HARDISON retired on May 15. She was a department support coordinator in Imaging and had worked at MRMC for 20 years.

“I will miss Faye tremendously. Her organizational skills, dependability and her support of all of the Imaging staff have been remarkable. I wish Faye the best in her retirement; she deserves it,” said Imaging Director Pam Williams.

RUBY ISBELL, a manager in Environmental Services, retired on May 1. She worked at MRMC for more than 12 years.

“Ruby has provided outstanding leadership and guidance for the evening shift team. Her commitment and dedication to her staff, our organization and particularly those we serve has been an inspiration to many. Ruby always brought a warm smile and caring attitude to each interaction. We wish for her many, many years of happiness as she enters into the next exciting part of her journey,” said Director Mike Short.

LARRY MAXWELL, an associate in Environmental Services, retired on May 15. He was employed at the medical center for 19 years.

“Larry has been a valuable teammate for our department for nearly 20 years. He was instrumental in launching our automated floor cleaning process and was our first ‘floor Zamboni’ driver. Larry was committed to doing his job well as he faithfully set about keeping our floors the talk of the town. We are grateful for his many contributions and we wish him happiness and many days of good fishing ahead,” said Short.

DEBRA ONWELLER retired on May 1. She was a nurse technician/unit secretary in Critical Care and had been employed at the medical center for more than seven years.

“Deb always cared about her patients and co-workers. She made an extra effort to help out anyone who needed her. She will be missed, but we wish her all the best in her retirement,” said Nurse Manager Ginger Dickens.

BETTYE PEARCE, a registered nurse in Surgical Services, retired on April 23. She was employed at MRMC for more than 16 years.

“Bettye was a very valuable team member in the surgery department. She was an excellent clinician and was very passionate about providing a quality experience for every patient, every day. We appreciate her many years of service and wish her well as she celebrates her retirement,” said Nurse Manager Debbie Webster.

A marketing campaign promoting cardiovascular services at MRMC was recognized in the 2015 Aster Awards Program. MRMC won a silver Aster award for the print, billboard and direct mail campaign “Heart of a Woman” promoting the availability of heart services for women.

The Aster Awards Program is a competition dedicated to recognizing excellence in health care marketing. Entries are evaluated among organizations of similar size and judged by a panel of industry experts. Winning entries are published in Marketing Healthcare Today magazine.
BRUNO WELLNESS INFORMATION ONLINE

MRMC and affiliates continue to team with Bravo Wellness to provide a way for employees to take steps towards improving their health.

Beginning this year, MRMC and affiliates’ wellness plan goals and program information, along with confidential screening results, will be available online at www.bravowell.com/maurylegional. Personal progress letters are now available on this portal. Results letters will also be posted online following this year’s screenings.

To access your account, log in using your username and password. If you do not already have an account, visit the Bravo Wellness portal to set up an account. A Bravo representative is also available at 877.662.7286 should you have any questions.

Registration for the 2015 fall screening opens August 1.

June 1
NEW EMPLOYEE ORIENTATION: 8 a.m., Auxiliary Conf. Room, call 380.4017

June 6
EXPECTANT PARENT CLASS – UNDERSTANDING BIRTH: 9 a.m.-3 p.m., call 490.7046

June 6
FREE TOUR OF LABOR & DELIVERY: 3 p.m., call 490.7046

June 6
RELAY FOR LIFE OF LAWRENCE COUNTY: Rotary Park, 5 p.m.

June 9
FREE BLOOD PRESSURE CHECK: 9:30-10:30 a.m., Columbia Senior Center, call 490.4600

June 9
COPING WITH CANCER: 5:30 p.m., Cancer Center at Columbia Mall, call 490.7192

June 13
EXPECTANT PARENT CLASS – BREASTFEEDING: 9-11 a.m., call 490.7046

June 13
RELAY FOR LIFE OF MARSHALL COUNTY: Rock Creek Park, noon

June 15
BREAST CANCER SUPPORT GROUP: 5:30 p.m., call 540.4166

June 18
FREE BLOOD SUGAR SEMINAR: 6 p.m., Annex, call 381.1111, ext. 2445

June 19
HEALTHY HEARTS: 10 a.m., Maury County Senior Center, call 381.1111, ext. 1601

June 20
EXPECTANT PARENT CLASS – SAFE SITTER: 9 a.m.-3:30 p.m., call 490.7046

June 20
RELAY FOR LIFE OF GILES COUNTY: Agri-Park, 5 p.m.

June 25
OSTOMY SUPPORT GROUP: 10 a.m. First Floor Conf. Room, call 490.4600

MRMC welcomes Maury Academy for Students in Health (MASH) June 8-19
KUDOS FOR CAREGIVERS

Sarah Allen
Kevin Ambrose
Breanna Andrews
Shan Azar
Emily Baxter
Shannon Bennett
Kellie Blackwood
Jessica Bowling
Dr. Chad Bowser
Mary Boyle
Alison Carlisle
Mary Casteel
Todd Chessor
Pat Coleman
Amanda Connelly
Tiffany Crews
Barbara Cummins
Wilson Daniel
Debbie Davis
Teresa Dixon
Tabatha Emerson
Josh Franks
Candy Giles
Keith Gordon
Clarinda Griffin
Amanda Grooms
Tammy Guillory
Dr. Omar Hamada
Julianne Hambacher
Jan Hayes
Robbie Haynes
Robin Hensley
Alicia Henze
Elizabeth Hernandez
Savannah Hibbs
Jackie Hill
Ashley Holden
Amanda Holt
Ashley Holt
David Horne
Regina Horton
Elizabeth Joyce
Misty Kelley
Sam Keyser
Michele Kimbrough
Andy Lewis
Trent Lewis
April Long
Darryl Marlin
Brett Martin
Lindsay McCord
James Meadows
Rachel Meek
Linda Meier
Karen Miller
Melissa Moore
Heather Norris
Tara Owens
Paige Phillips
Jerusha Pitts
Amanda Polan
Tedra Polk
Tonya Poteete
Dr. James Richardson
Gordon Ricketts
Chasity Riggs
Flamonte Roberts
Vicky Robnett
Ramona Rosser
Steve Sandlin
Tera Scaife
Beverly Sisk
Ann Skelton
Stacy Smith
Dr. Stephen Smith
Melissa Spears
Marci Spicer
Ron Strand
Annette Sullivan
Donna Thornton
Jean Thurman
Jason Tillman
Kendra Tinin
Bobby Turner
Jamie Vandygriff
Dr. James Vernier
Amanda Voss
J.D. Waller
Brian Walters
Jaimie Waugh
Nicole Waynick
Leslie Webb
Chris Woo
Sandi Wood

MAURY REGIONAL MEDICAL CENTER
1224 Trotwood Avenue
Columbia, Tennessee 38401

Return Service Requested